# QUISITIVE

# **Corporate Presentation**

February 2023

Quisitive Technology Solutions TSXV: QUIS OTCQX: QUISF

**Corporate Investor Presentation** 



## **Disclaimer – Forward Looking Statements**

DISCLAIMERS This presentation has been prepared solely for its use at informational meetings relating to Quisitive Technology Solutions, Inc. ("Quisitive" or the "Company") and is being provided for information purposes only to a limited number of persons. By attending the meeting where this presentation is made, or by reading the presentation slides, you agree to be bound by the following limitations. This presentation and the material contained herein are confidential. This presentation is for information purposes only and may not be reproduced or distributed to any other person or published, in whole or in part. The information contained in this presentation is (a) is provided as at the date hereof and is subject to change without notice, (b) does not purport to contain all the information that may be necessary or desirable to fully and accurately evaluate an investment in the Company, and (c) is not to be considered as a recommendation by the Company that any person make an investment in the Company. An investment in the securities described herein is speculative and involves a number of risks that should be considered by a prospective investor. No securities commission or similar authority in Canada or any other jurisdiction has in any way passed upon the adequacy or accuracy of the information contained in this presentation. No sales of the Securities of the Company shall be made until the Company and the potential investor enters into a subscription agreement for such securities described under the heading in this presentation titled "Risk Factors" before investors in the Company and purchasing the securities described herein. By accepting and reviewing this presentation, you acknowledge and agree (i) to maintain the confidentiality of this presentation contained herein, (ii) to protect such information in the same manner you protect your own confidential information, which shall be at least a reasonable standard of care, and (iii) to not utilize any of the information contained herein except to assist w

THIRD PARTY INFORMATION This presentation includes market and industry data which was obtained from various publicly available sources and other sources believed by the Company to be true. Although the Company believes it to be reliable, the Company has not independently verified any of the data from third-party sources referred to in this presentation or analyzed or verified the underlying reports relied upon or referred to by such sources, or ascertained the underlying assumptions relied upon by such sources. The Company does not make any representation as to the accuracy of such information. Forward-Looking Information This presentation contains "forward-looking information" within the meaning of applicable Canadian securities laws ("forward-looking statements"). Forward-looking statements in this presentation include, but are not limited to, statements with respect to: the Company's strategy, development and commercialization plans and objectives (including target acquisitions including expected acquisition terms, projected milestones and timelines, estimated sales, revenue, margins and EBITDA and cost metrics), the anticipated business, operation and financial performance and condition of the Company, management's expectation with respect to the success of the Company in its industry, expectations regarding the ability to raise capital, the amount and use of proceeds of financings, market prices, values and other economic indicators and estimated valuation multiples. Forward-looking statements are based on certain material assumptions and analysis made by the Company, and the opinions and estimates of management as of the date such statements are made and they represent management's best judgment based on facts and assumptions that management considers reasonable in light of its experience and perception of historical trends, current conditions and expected future developments and other factors it believes are appropriate, and are subject to risks and uncertainties. The material assumptions upon which forward-looking statements in this presentation are based include, among others, assumptions with respect to: the completion of the Acquisition (as defined herein); the Company's consolidation strategy, commercialization of Intellectual property, growth plans and cash flows; the demand for the Company's services; future demand and trends in Microsoft Azure Assessments; the Company's ability to scale revenue; the Company's ability to access financing on favorable terms from time to time; the Company's ability to protect its intellectual property rights and that the Company will not infringe upon the intellectual property rights of others; the Company's ability to attract and retain clients; the continuation of executive and operating management or the non-disruptive replacement of them on competitive terms; and stable market and general economic conditions. The Company makes no representation that reasonable businesspeople in possession of the same information would reach the same conclusions. Although the Company believes that the assumptions underlying forward-looking statements are reasonable, they may prove to be incorrect and the Company cannot assure that actual results will be consistent with such statements. Given these risks, uncertainties and assumptions, you should not place undue reliance on these forward-looking statements, or the information contained in such statements. Whether actual results, performance or achievements will conform to the Company's expectations and predictions is subject to a number of known and unknown risks, uncertainties, assumptions and other factors, including the Company's history of net losses and negative cash flow; the Company's requirement for additional funding to develop its business; and risks relating to the following: failure to complete target acquisitions on the expected terms or at all; liabilities associated with acquired companies or assets; failure to achieve expected synergies, cost savings, sales, revenue and / or EBITDA; the Company's failure to economically commercialize its service; failure to protect the Company's intellectual property rights; litigation, including with respect to intellectual property infringement; the Company's inability to maintain or improve its competitive position; future demand and trends in Microsoft Service Offerings; the Company's failure to retain key personnel and hire additional personnel needed to develop its business; the Company's failure to adequately evaluate its current business and future prospects; and the Company's business practice reputation being negatively affected by customer or user complaints or negative publicity. These risks, uncertainties, assumptions and other factors could cause the Company's actual results, performances, achievements and experience to differ materially from the Company's expectations, future results, performances or achievements expressed or implied by the forward-looking statements. The forward-looking statements contained herein are presented for the purpose of assisting readers in understanding the Company's expected financial and operating performance and the Company's plans and objectives and may not be appropriate for other purposes. You should read this information with the understanding that the Company's actual future results may be materially different from what it expects. These forward-looking statements are expressly qualified in their entirety by this cautionary statement. The Company disclaims any obligation to update forwardlooking statements, except as required by law.



## **Quisitive Mission:**

Generate transformational impact with immense value for customers through our business solutions and cloud innovations as a premier, global Microsoft partner.

1 Cloud Solutions

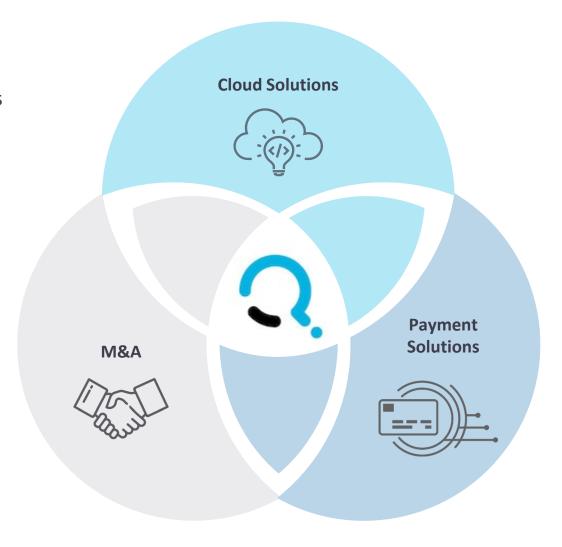
Leveraging our foundation of Microsoft cloud technical expertise with focused industry acumen to deliver technology solutions to transform companies.

2 Payment Solutions

Applying technology to transform the necessary-butcommoditized industry of payment processing into an entirely new source of customer engagement and operational efficiency.

3 M&A

Acquiring key businesses that augment and complement Quisitive core offerings.





# **Recent Highlights**

#### **2022 Financial Updates**

- Q3 Revenue up 76% to \$48.8M
- Q3 Gross Profit up 87% to \$20.3M
- Q3 Adj EBITDA increased to \$7.6M
- Q3 Global Cloud Solutions
   Revenue increased to \$36.0M
- Q3 Global Payments Revenue increased to \$12.8M
- Q3 Global Payments volume exceeded \$1.1B

#### **Key 2022 Accomplishments**

- Received Mastercard and Visa certifications to process credit and debit payments through the PayiQ platform
- Executed a bank sponsorship agreement with Peoples Trust Company, which will allow PayiQ to process payments in Canada
- Graduated to the OTCQX® Best Market ("QTCQX")
- Announced we have earned a spot on the Globe and Mail's 2022 Report on Business
   Women Lead Here list
- Achieved two new Microsoft advanced specializations which bring our total to 12 advanced specializations
- Recognized as Microsoft's United States Health and Life Sciences Partner of the Year
- Elected Amy Brandt to Board of Directors
- Awarded the 2022/2023 Microsoft Inner Circle Award for Business Applications
- Rebranded LedgerPay as PayiQ
- Announced partnership with Cybersource, a Visa solution, to expand payments acceptance model for PayiQ



## **Quisitive at a Glance**

Run rate based on H1 2022 results

## \$185M

Annual Run Rate Revenue

48%

Recurring/Transaction Revenue

15%

Adjusted EBITDA Margin

40%

**Gross Margin** 

\$4B

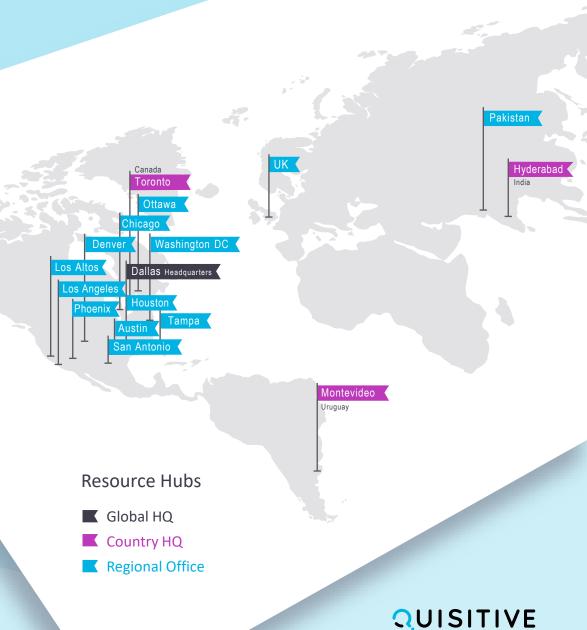
Annual Run Rate Payment Processing Volume

17

Resource Hubs

**≈900** 

Team Members

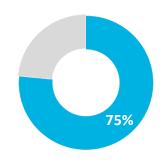


CONFIDENTIAL

## **Business Model**

Business Segment Strategic Partners Competitors

#### **Cloud Solutions**\*



- \$139M annual run rate revenue
- 40% gross margin
- Top tier Microsoft partner
- Organic growth of 20% Y/Y
- 31% recurring revenue with 49% gross margin





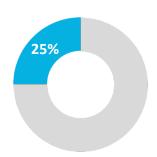








#### **Payments Solutions**\*



- \$46M annual run rate revenue
- 42% gross margin
- 100% recurring/transaction revenue
- \$4B+ annual run rate payments volume
- Organic growth of 20% Y/Y
- Significant organic growth upside potential with PayiQ payments processing and data insights with gross margin expansion







































# **Combined Power of Payments and Cloud Solutions**

#### **Shared Foundations**

Our Payments Solutions business originated when Quisitive identified a technology gap in the payments market and filled it with Microsoft Azure cloud backed solutions.

#### **Separate Operations**

Our two businesses are managed separately to ensure focus on distinct goals and go-to-markets but shared executive leadership and partnership with Microsoft enables unique value to customers.

#### **Capitalizing on Synergies**

The Cloud Solutions business establishes and maintains a strong relationship with Microsoft



Creates opportunity to leverage Microsoft to drive account introduction to co-sell PayiQ

Quisitive's industry expertise in Cloud Solutions includes solutions for enterprise retailers



Creates opportunity to expand customer relationships across Cloud and Payments, increasing the customer lifetime value

Payment processing unlocks a massive amount of data



Creates opportunity to leverage rich data services through Quisitive Cloud practices like business applications and data & analytics

Our elite position with Microsoft established by Cloud Solutions



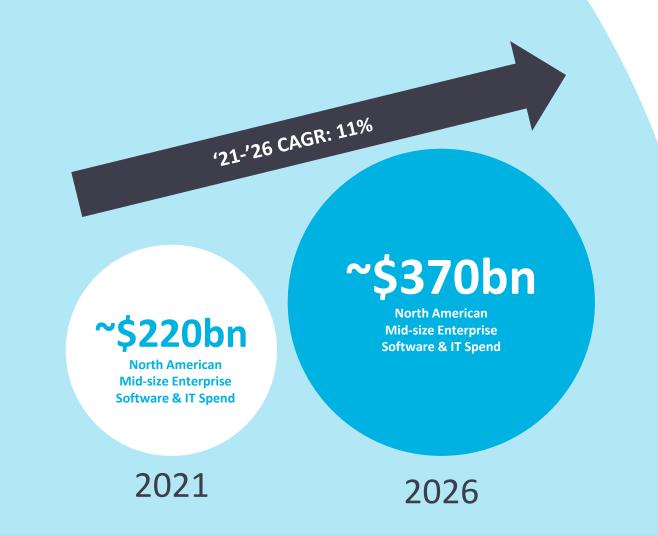
Creates an opportunity to accelerate introduction to key accounts that can benefit from PayiQ and access programs to accelerate impact





## **Cloud Solutions**

Leveraging our foundation of
Microsoft technical expertise and
portfolio of industry-focused IP to
deliver technology solutions to
transform mid and enterprise-sized
companies



Source: Gartner

# **Global Cloud Solutions Business Overview**

### **Our Foundation**

- Expert technologists with deep experience in Microsoft cloud technology
- Founded on the Move, Operate,
   Innovate model in the initial wave of public cloud migration
- Apply cloud technology to solve business challenges and rise above competition

## Our Approach

- Customer acquisition through unique industry-led perspectives
- Enhancing our foundation to meet the increasingly complex cloud needs of modern businesses
- Leverage our robust IP portfolio and strong solution foundation to build sustainable partnerships with our customers

#### **Quisitive Accolades**

2022 Microsoft US Health & Life Sciences Partner of the Year

2022 Microsoft Healthcare Partner of the Year Finalist

2022 Microsoft Inner Circle for Business Applications

2021 Microsoft Healthcare Partner of the Year Winner

2021 Microsoft Inner Circle for Business Applications

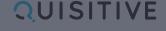
2020 Microsoft Azure-DevOps Partner of the Year Winner

2020 Microsoft Data Analytics Partner of the Year Finalist

2019 Microsoft United States Partner of the Year Winner

2018 Microsoft United States Partner of the Year Finalist

12 Microsoft Advanced Specializations



## **Revenue Model**

Company Targets 15-20% Organic Growth



#### 69% Professional Services

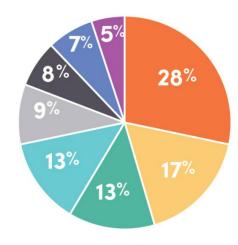
#### 35% Gross Margin

- Infrastructure Services
- Modern Work Services
- Security Services
- Application Development Services
- Data & Al Services
- Business Applications

## 31% Recurring Revenue

#### 49% Gross Margin

- Quisitive 1<sup>st</sup> Party IP SaaS Subscriptions
- Cloud Managed Services
- Cloud License Resale



# Revenue by Industry





# **Intellectual Property**

Recurring Revenue and Industry IP Portfolio

MazikCare

Delivering a **digital bridge** between patients,
providers, and payers

SaaS

**Q** PowerGov

**Empowering citizens** with intuitive and omni channel experience

SaaS

**Q** emPerform

Aligning performance year-round to **build a winning workforce**.

SaaS

ShopFloor

Transforming organizations to create **connected manufacturing** and resilient supply chain

SaaS

Spyglass Security

Optimizing your security environment with a proactive, continuous approach

**Managed Services** 

Azure
Management
Services

Accelerating innovation by continuously **improving your**Azure infrastructure

**Managed Services** 

Insights

Monitoring, diagnosing, and prioritizing errors efficiently with the help of AI and Machine Learning

**Solution Services** 



# **Go-To-Market Approach**



Digital Transformation and a Solid Relationship Provide Foundation for Innovation

## Operate in the Cloud

- Dynamics 365 Finance & Operations License, Implementation
- Azure and Microsoft 365 License
- Data & Analytics Platform Design and Development
- Native Cloud Development Services
- MazikCare License

## Innovate in the Cloud

#### **Custom Application Development**

- Provide real-time case status regarding specimens sent to its labs
- Improve the accuracy of patient information, reducing billing and insurance errors
- Facilitate direct messaging and escalation from physicians and clinical staff to sales reps and customer service

Manage Cloud Environment

**Cloud Managed Services** — Infrastructure, Security, Data and Business Applications













#### DIGITAL MARKETING



of net-new customer acquisitions comes via digital and in-bound marketing

#### **DIRECT SALES & PRESALES**



full-time employees on our dedicated pre-sales and direct sales teams

#### CHANNEL SALES



customers acquired via Microsoft Channel referral within last 24

# **Acquisition Summary**



#### Mazik Global Acquisition Case Study



**Completed Full** Integration in 6 months



#### **Industry Solutions**

- · Healthcare SaaS Solution
- Manufacturing SaaS Solution
- Public Sector SaaS Solution
- Expanding Recurring Revenue



#### **Revenue Synergies**

- Strategic Enterprise Wins
- Expanding Gross Margin

Enables Industry Cross selling in Dynamics, Data, Security, Application **Development and Managed Services** 

Quisitive's vision for M&A includes complete integration across brand, teams, and systems to generate value.



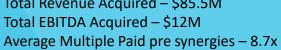
**Brand Integration Fuels Customer Growth** 



**Team Integration Drives Synergies** 



**Systems Integration Optimizes Costs** 





## **Cloud Solutions Segment**

# **Acquisition Opportunity**

Quisitive targets the multiple paid to range between 7-12x TTM EBITDA before synergies.

Quisitive has the opportunity to add \$150-200M in revenue and \$20-35M in EBITDA in the next 3-5 years.

#### **Target Profile**



- \$10M-\$50M Annual Revenue
- Strong EBITDA Margin (10-15%)



- Microsoft Specialization
- Geographic Location



- Industry Expertise
- 1<sup>st</sup> Party IP and SaaS
   Solutions

# Future Market Opportunity

- 90,000 cloud solution providers in Microsoft ecosystem ~ 1,000 meet target profile
- Quisitive's executive team maintains strong relationships across the ecosystem
- Quisitive strong track record of integrating acquisitions

#### **Representative Opportunities**

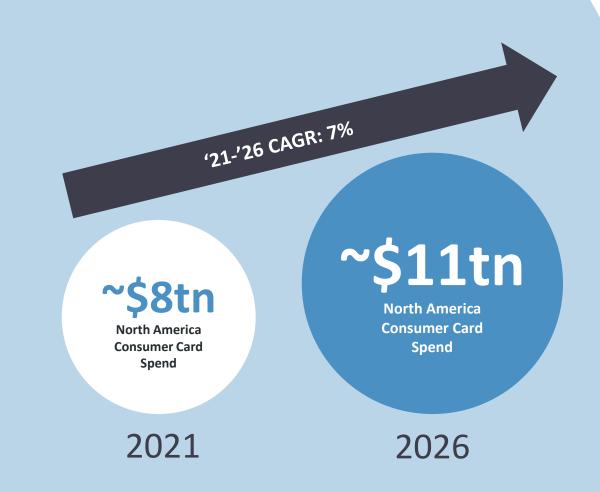
- \$30M Revenue Dynamics Retail
   Services Partner
- \$8M Revenue Azure Security and Payments Consulting Partner
- \$25M Revenue Data and Analytics Services Partner





# **Payment Solutions**

Transforming the necessary-butcommoditized industry of payment processing into an entirely new source of customer engagement



## **Payment Solutions**

# **Our Journey to Payments**

#### LOYALTY

Drives loyalty by enhancing customer experience through personalization.

# CONSUMER DATA PLATFORM

Aggregates and organizes customer data across a variety of touchpoints to inform business operations.

PAYMENT PROCESSING

Commoditized technology that enables data capatalogy that enables data capatalogy that enables data capatalogy that enables data capatalogy the commodities are capatalogy that enables data capatalogy

PayiQ sits at the nexus of these three business operations, differentiating it from competitors and enhancing our value proposition to a multidimensional story about the capture and operationalization of data.



Payments is an extension of our mission — to provide transformative cloud solutions to customers. We recognized a hole in the industry and took the initiative to deliver a solution to the entire market.



Through our work with the Merchant Customer Exchange (MCX), a consortium of U.S. retail companies, we learned of the gaping holes in the payments industry.



We identified that payments is a cost center for merchants that fails to provide the real-time data needed to improve payment processing and to drive customer engagement.



Quisitive began developing a cloud-enabled technology solution in collaboration with Microsoft to transform the payments industry into a source of value for merchant customers.

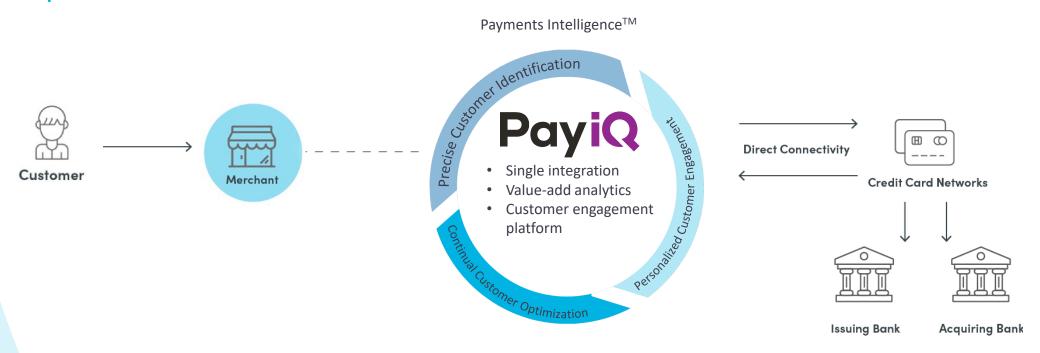


## **PayiQ**

## **Payment to Value Chain**

Quisitive's PayiQ platform is an advanced, cloud-enabled payment processing and payments data insights solution built to disrupt legacy processors by disintermediating the traditional payment value chain.

Its added value is a highly scalable, unique data capture technology that creates meaningful, personalized shopping experiences.





## **PayiQ**

# Revenue Model - Payment Processing (Illustrative)

Customer



\$100.00

The customer pays \$100.

**Issuing Bank** 



\$1.70

The issuing bank takes \$1.70.

Brand Card Network



\$0.20

The card network gets \$0.20.

**Payment Processor** 



\$0.60

The payment processor gets \$0.60.

Merchant



\$97.50

Merchant earns \$97.50 on the sale.

Total fees paid by merchant = \$2.50

#### **Quisitive Revenue**

Quisitive's gross margin will include cost of sales for bank sponsorship fees, Azure usage fees and residuals paid to salespeople.

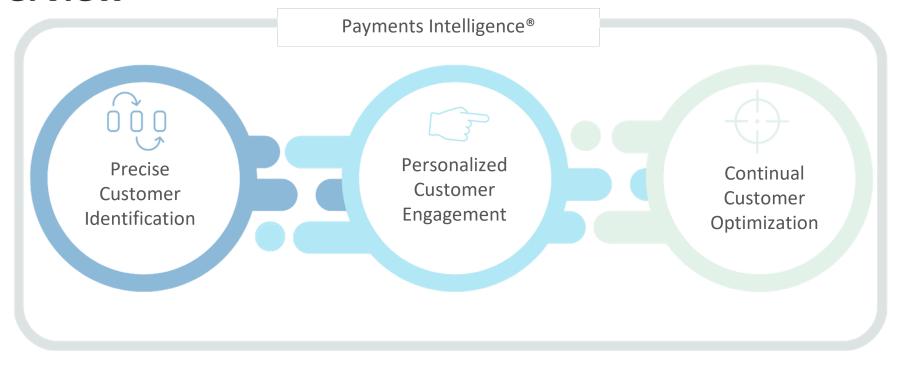


## **PayiQ**

## **Platform Overview**



Payment Processing





Processes non-cash payments from retail merchants



Advanced, cloud-enabled payment processing with full acquiring and issuing services



Identifies and captures customer based on visit behavior, in absence of loyalty identifier



Uses payment data to build detailed customer profile over time with segmentation into groups



Pushes designed offers to customer at point of sale in real time



Analyzes return on marketing spend and overall program performance

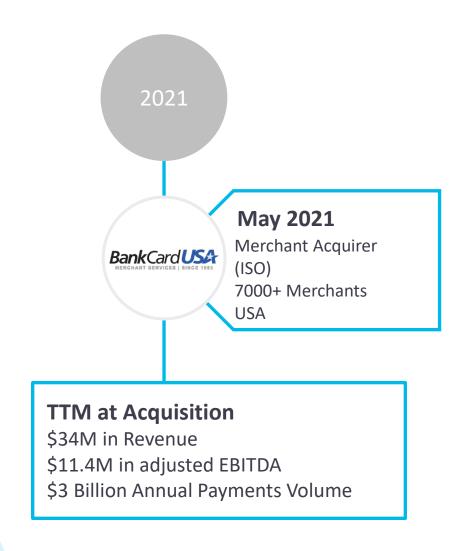


Leverages machine learning and artificial intelligence to observe and learn from current offers to improve marketing performance



### **Payments Solutions Segment**

# **Acquisition Summary**



#### **Recent Results**

- 2021 Payments Volume \$3.8B Up 27% YOY
- Q3 2022 Payments Volume \$1.1B
- Q3 2022 Payments Revenue \$12.8M

#### **Accretive Value Driver**

- Planned migration of BankCard merchants from First Data and TSYS to PayiQ payment processing beginning in Q3 2023
- Capture Payment Processing Gross Margin Synergies of ~\$4M over subsequent 18-24 months



#### **Product Activation**

# **Payment Solutions Sales Strategy**



### **Direct Sales**

30 Dedicated Payment Sales Representatives
50 Cloud Solutions Sales Representatives

- SMB & Mid-Market Retail Merchants
- Enterprise Retail Merchants
- Independent Sales Organizations (ISO)
- Independent Software Vendors (ISV)



### **Channel Sales**

Creating Scale and Leveraging
Channel Partner Brand Permission to Play

- Microsoft
  - Retail, Financial Services, Healthcare
- Banks
  - The Bancorp
  - Westamerica
  - Peoples Trust
- VISA Partnership
- dunnhumby
- Equifax/Kount



## **Payment Solutions Segment**

# **Acquisition Opportunity**

#### **Target Profile**



- Independent Sales
   Organizations (ISO's)
- Industry Software Solutions



- \$10M-\$50M+ Annual Revenue
- Recurring/Transaction Revenue
- 20%+ EBITDA Margin



- Portability of Merchants
- Payment Technology

# Future Market Opportunity

- Significant # of ISOs in US meeting our target profile
- Accretive revenue/margin synergies with PayiQ
- Drives scale for payments and Payments Intelligence<sup>TM</sup>

### **Representative Opportunities**

- \$12M Revenue ISO and Gateway Provider
- \$30M Revenue ISO
- \$29M Revenue ISO and Gateway Provider



## **Quisitive Growth Drivers**

# Ride the Digital Transformation Wave

- Growing IT spend particularly in Cloud Services
- Differentiated services with vertical IP
- Operating at the center of Microsoft's fastest growing business segment

#### PayiQ Commercialization

- Advanced cloud-enabled payment processing and Payments Intelligence<sup>TM</sup> platform
- Highly scalable unique data capture technology enabling more meaningful consumer engagement
- Migration of BankCard Merchants to PayiQ

# **Expand Upon Cross-Sell Opportunities**

- Continue cross-sell from acquired companies
- Create opportunities between Cloud Data practice and Payments
- Expand existing customer lifetime value

# Strategic M&A Across Payments and Cloud

- Strong M&A pipeline across Cloud and Payments
- Targeted M&A playbook
- Seamless integration merging industry expertise and technical specializations
- Experienced management with track record to capture synergies

**Organic** 

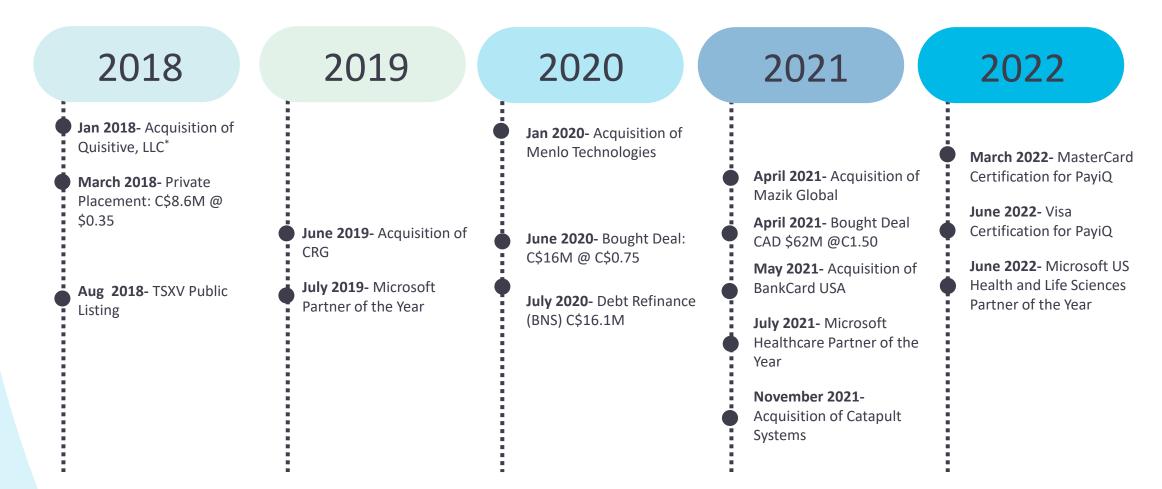
**Organic** 

**Organic** 

**Inorganic** 



# **Company Timeline**





#### Who we are

## **Executive Team & Board of Directors**

#### **EXECUTIVE TEAM**



Mike Reinhart CEO





**Tami Anders** Chief of Staff







**Steven Balusek** SVP - IT & Innovation









Terri Burmeister **President Cloud Services** 





**BOARD OF DIRECTORS** 



**Mike Reinhart** Chairman



**Amy Brandt** Independent Director



**Laurie Goldberg Independent Director** 



**Dave Guebert** Independent Director



**Phil Sorgen** Lead Independent Director



**Scott Meriwether CFO & Corporate Secretary** 



TENNESSEE







**Jana Schmidt** 

**President Payments** 







**Lane Sorgen SVP Business Applications** 







## **Quisitive Financials**

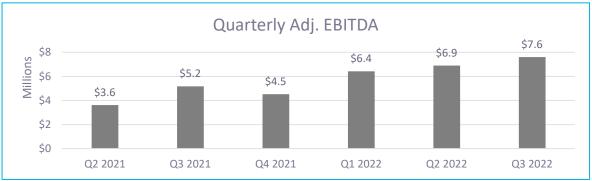
**\$23.8** Million



#### **Consistent and Robust Growth**









C\$0.65

#### Who we are

## **Investment Thesis**

Brand Position and Strategic Relationship with Microsoft

Payments
First Mover Advantage
with Minimal Competition

Expanding M&A Portfolio









#### **The One Quisitive Foundation**

When a company becomes a part of the Quisitive family, they are not left to stand alone. We fully integrate them on a fundamental level.

They become Quisitive.



Brand Integration
Fuels Customer
Growth



Team Integration
Drives Synergies



Systems Integration
Optimizes Costs



# **Contact Us**

## **Investor Relations**

### **Gateway IR**

Matt Glover and John Yi QUIS@gatewayir.com



Quisitive.com



@BeQuisitive



LinkedIn/Quisitive

