



Quisitive, in partnership with Microsoft, continues to develop innovative solutions that support the strategic goals of organizations in healthcare.

We work with technology, operational, and leadership executives to deploy interoperable, data-centric solutions that deliver agility, resilience, and impactful transformation across the entire healthcare continuum. MazikCare was purpose-built for the healthcare industry and allows organizations to achieve operational excellence via Microsoft Azure, Dynamics 365, and Microsoft 365 services.

We are your trusted technology partner for real-time health solutions that create a digital bridge for patients, providers, and payers. See how MazikCare can empower your leaders and teams with the tools needed to improve patient-consumer experiences, increase patient and worker satisfaction and loyalty, and boost insights and efficiencies.

Microsoft 2022 Partner of the Year Finalist Partner

Healthcare & Life Sciences Award





In myriad and uncountable ways, the COVID-19 pandemic has reshaped the world, causing seismic shifts in the ways we interact, work, and seek care. For the healthcare industry especially, it has served as a tremendous catalyst for digital transformation, as traditional methods of care delivery have been completely disrupted.

# Innovation & Adoption of Real-Time Health Systems

Healthcare leaders have realized that to meet demand and the "new normal," technology is no longer considered a luxury – rather, it is a core necessity.

Across all areas of healthcare – from operations and administration, supply chain management and logistics, to in-person appointments and patient-provider relationship – new solutions are required for healthcare organizations to provide quality care.

Since 2020, digital healthcare solution innovation and adoption have been rapid, from advances in and the increasing use of telehealth and the growing healthcare at home movement to major leaps in predictive analytics, new approaches to digital contact tracing, the rapid adoption of remote patient monitoring, and more. The pandemic has fast-tracked transformation across the industry, dramatically improving the experience for patients, providers, and clinical staff alike.

With new digital solutions in place to help optimize processes, support clinical and administrative staff, improve the patient experience, and extend healthcare delivery beyond the health system walls, organization leaders will continue to prioritize the development of digital transformation strategies. Organizations in healthcare are embarking on journeys to implement real-time health systems that will bridge patients, providers and payers.

Organizations that leverage the Cloud's ability to facilitate seamless data sharing and ingestion, artificial intelligence, patient insights, and omnichannel communication will continue to drive innovations that play a critical role in supporting long-term health initiatives.

# Healthcare's Prevailing Winds

Moving forward, the industry will continue to prioritize quality outcomes, access to care, patient satisfaction, and integrated healthcare:



Equal access to care



Increasing consumerization of healthcare



Value-based care contracting



Integrating behavioral health



Healthcare at home / The shifting site of care



Digital transformation strategies

#### Digital transformation trends & industry challenges

# Still, as the industry continues to recover from the peaks of the pandemic, pervasive challenges remain:



#### SYSTEM INTEROPERABILITY

Achieving seamless connectivity between data sources like EMRs and other platforms is a significant challenge for organizational leaders.



#### **REAL-TIME INSIGHTS**

To empower providers, clinical teams, and operational leaders with the patient and operational insights needed to provide quality care, stakeholders are demanding instant and accessible access to information.



#### DATA OVERLOAD

A single practice can receive thousands of pieces of information every day.

Organizations still struggle to harness incoming data effectively in order to optimize processes and provide the best possible care.



#### CYBERSECURITY RISKS

Keeping patient and organizational data secure and preventing hacks and data leaks are of the utmost importance to IT leaders in healthcare. Fragmented systems and disparate data sources makes protecting patient and provider data challenging.



#### **CLINICIAN BURNOUT**

The massive physical and emotional toll of providing emergency COVID-19 care has exacerbated physician and nursing burnout.



#### SILOED OPERATIONS

Historically, clinical care, materials management, and revenue cycle management were siloed, meaning valuable information is often kept within departments, rather than universally shared across all relevant areas. Systems need a way to seamlessly share information across all relevant stakeholders for truly integrated, insightful care.



#### THINNING OPERATING MARGINS

Emergency care, increased supply chain costs, a thinning workforce, pauses in elective surgeries, and other factors have reduced hospitals' operating margins. Systems need a robust revenue cycle management solution to pursue quality measures while adopting technology to help generate cost-saving efficiencies.

#### Innovations & Impact

The rapid acceleration of healthcare technology over the past few years has led to widespread impact across the industry:

Telemedicine: Creates consumer-centric, on-demand care that is cost-effective and strengthens the patient-provider relationship, supports patient satisfaction goals, and expands access to care.

#### Remote patient monitoring:

Supports quality outcome initiatives by enabling cost-effective measures for ongoing chronic conditions & post-surgical recovery monitoring.

AI/NLP: Advances in artificial intelligence and machine learning are improving predictive analytics that supports population health initiatives, reduce patient wait times,, and generate clinical, administrative, and operational staff efficiencies that improve the workplace experience.

The Cloud: The Microsoft Cloud for Healthcare seamlessly and securely connects patients, providers, and clinical staff for improved visibility into holistic patient data and fuels massive improvements in experience, outcomes, and quality for all stakeholders.





# Embrace patient-centered, collaborative care with MazikCare

Quisitive MazikCare is a robust suite of real-time health solutions that create a digital bridge for patients, providers, and payers. MazikCare is purpose-built for healthcare and is used by organizations to improve operational performance, streamline and unify patient records, optimize the supply chain, enhance clinician and patient satisfaction, improve revenue cycles, and deliver exceptional real-time insights.

#### MAZIKCARE REAL-TIME HEALTH SOLUTIONS









\* HOME CARE

CHRONIC CARE

TRANSITION CARE



COMMUNITY CARE



WORKER COMPENSATION

**VACCINE** MANAGEMENT









REFERRAL MANAGEMENT



PRESCRIPTION MANAGEMENT



UTILIZATION MANAGEMENT



= CONTRACTS





























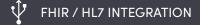






SUPPLY CHAIN **OPTIMIZATION** 

















# Accelerate Digital Transformation for Real-Time, Connected Care with MazikCare and Microsoft's Cloud for Healthcare

The healthcare industry is evolving more rapidly than ever before. New connected care systems are accelerating the rate of digital transformation, creating an urgent need for health systems to adapt to new models of healthcare delivery. To achieve the highest quality outcomes, today's healthcare organizations must be able to facilitate seamless connections between patients, care teams, operations, and data insights departments.

To ensure agility and scalability in the face of accelerated technological innovation, modern healthcare organizations need a technology partner attuned to their specific needs. Microsoft Cloud for Healthcare and Quisitive MazikCare supports healthcare's digital transformation by building upon the Microsoft Cloud with features specialized for the healthcare industry, including compliance, privacy, security, and interoperability standards.

With Quisitive MazikCare and the Microsoft Cloud for Healthcare, your organization can empower patients with digital health tools that enable direct connections with their care teams. Harness the power of your organization's data and minimize administrative burdens by simplifying complex workflows, unlocking efficiencies, and leveraging Al to generate smart automations. The modular capabilities of Microsoft's Cloud ensure a fully customizable solution set to provide endless agility and scalability for your organization's unique needs – both today and far into the future.

# Healthcare-First Solutions that Enhance Care Delivery

Built on the Microsoft Cloud for Healthcare platform, Quisitive MazikCare is a robust set of healthcare-ready business solutions that enhance end-to-end operations across the entire care continuum. With MazikCare, healthcare providers can focus on what they do best: delivering unparalleled patient care.

As a Microsoft Partner of the Year, Quisitive MazikCare offers healthcare-first solutions that leverage trusted Microsoft technologies, including Microsoft Azure, Microsoft 365, Microsoft Dynamics 365, Microsoft Cloud for Healthcare, and Microsoft Power Platform.

The robust platform delivers agile, infinitely scalable solutions for future-leaning organizations and immediate benefits for stakeholders across the industry: from patients to care teams, administrative executives, supply chain leaders, operational teams, to cybersecurity leaders, and beyond.

# Harness the Power of Digital Transformation with Quisitive MazikCare and the Microsoft Cloud for Healthcare.

- Enhance patient engagement & satisfaction
- Improve patient & physician experiences
- Empower health team collaboration
- Harness structured and unstructured data for truly intelligent care
- Improve clinical and operational insights
- Protect sensitive healthcare information
- Reduce costs & improve the bottom line
- Optimize processes to eliminate waste
- Boost clinician productivity
- Accelerate strategic organizational digital transformation
- Streamline revenue cycles and collections
- Enable quality-based outcome arrangements
- Bolster cybersecurity standards and regulatory compliance









#### Unlock the Benefits of MazikCare and Microsoft



### IMPROVE FINANCIAL PERFORMANCE

Reveal cost savings and revenue opportunities across the organization for direct impacts to your top and bottom lines.



## UNLOCK EFFICIENCIES

Save staff time, alleviate workforce shortage challenges, help reduce burnout, and better connect physicians, patients, and system leaders.



#### HARNESS YOUR DATA

Generate broad usage and population health insights that inspire proactive planning, help design preventative measures, and reduce waste for cost savings.



#### **LEVERAGE AI**

Future-proof supply chain management, generate predictive population health measures, and unlock other strategic efficiencies.







# Empower patients to take charge of their health

The patient journey is winding and unpredictable. With myriad variables involved in every encounter, healthcare organizations need a comprehensive solution to connect patients and providers at every stage of the journey.

MazikCare Care Path is purpose-built to unite stakeholders and facilitate a seamless transfer and exchange of crucial information. Care Path empowers patients and providers to collaborate on comprehensive care plans, access health services, and promote better health outcomes.



#### Patient Access & Engagement Portal

Empower patients to take an active role in their health with a robust and accessible patient portal that facilitates communication with care teams, enables digital appointment scheduling across devices, promotes self-check-in for streamlined processes, and provides test results, medical record histories, and more.



#### **Home Healthcare**

Extend care excellence and coverage outside the hospital or clinic walls with MazikCare Care Path's Home Healthcare solution. Facilitate remote care team connections, secure patient data transfer, and virtual connections to promote patient engagement, long-term loyalty, and optimal outcomes.



#### **Chronic Care**

Ensure the well-being of your patient populations with chronic conditions. MazikCare CarePath's Chronic Care solution facilitates a remote data connection that seamlessly connects with EMR/EHR. With Care Path, your teams can regularly monitor vitals, recommend adjustments to daily routines, and intervene when medically necessary to reduce unnecessary, high-cost emergency care.



#### **Transition Care**

Facilitate the transfer of historical patient information, detailed care notes and medication regimens, and sensitive information to ease care pathways that are traditionally more complex.



#### Virtual Care

Offer care for your patients wherever they are with a secure platform that provides quality telemedicine and remote patient monitoring solutions. Equip your patients with options for access and foster better relationships with care teams.



#### **Worker Compensation**

Automate off-cycle pay-outs that reward and retain nursing, part-time, and full-time care team.



#### Vaccine Management

Promptly schedule and automate reminders for vaccination appointments and report the status of vaccinations for government agencies. Monitor, track, and report adverse reactions, and improve vaccine materials management from tracking and tracing every vial to temperature monitoring and more.





MazikCare Care Path is purpose-built to unite stakeholders and facilitate a seamless transfer and exchange of crucial information.

Care Path also empowers patients and providers to collaborate on comprehensive care plans, access health services, and promote better health outcomes.

#### Made for:



**Hospitals and Providers** 



Home Healthcare Organizations



**Pharmacies** 



**Medical Groups** 



**Rehabilitation Facilities** 

#### **Patient Benefits**

- Improves provider relationships and direct access to communication
- An accessible patient portal is easy to use and navigate for one source of information
- Regular reminders and touch points improve adherence to care plans
- Automated alerts ensure appointments and doses are not missed
- Reduces need for emergency care
- Increased satisfaction and engagement

#### **Provider Benefits**

- Improves care coordination between patients and providers
- Automates workflows to reduce administrative bloat & save time
- Increases productivity by decreasing routine administrative tasks
- Reduces call center volumes
- Improves provider efficiency
- Increase prescription fulfillment, adherence, and refills.
- Boosts patient engagement, satisfaction, and long-term loyalty

#### MAZIKCARE CARE PATH IS TRUSTED BY LEADING ORGANIZATIONS IN HEALTHCARE





















#### MazikCare Real-Time Health Solutions

Quisitive MazikCare is a set of health care-ready business solutions that enhance end-to-end business operations across the care continuum so healthcare teams can spend more time on what they do best: treating patients.

Built on Microsoft Dynamics 365 and the Microsoft Cloud for Healthcare, MazikCare delivers a digital bridge between patients, providers, and payers to streamline and unify patient records, optimize supply chain, enhance physician and patient satisfaction, improve revenue cycles, and deliver exceptional care.

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# Optimize materials management for precision, value-based care

Supply chain leaders experience constant fluctuations in usage, demand, and waste that make manual predictions difficult, if not impossible. Healthcare organizations need an agile, healthcare-first solution built specifically to address the needs of materials management, central supply, nursing, procurement staff, and healthcare providers.

MazikCare Care Supply offers real-time insights into your materials management so your teams can coordinate materials and optimize supply purchase and replenishment processes.



We implemented Microsoft
Dynamics 365 Supply Chain
and MazikCare Care Supply to
improve our procurement and
inventory systems.

The solutions have helped support our mission by freeing up precious time for the clinical staff to focus on patient care."

Tim Snowball



#### Materials Management and Supply Chain Optimization

Centralize supply chain management (SCM) by leveraging real-time insights to balance essential supplies without driving up waste and costs:

- Al-enhanced demand forecasting allows organizations to proactively manage procurement and anticipate fluctuations and changes in demand.
- Ensure all facilities and departments each have the optimal level of supplies.
- Eliminate waste and unnecessary spending by:
  - Tracking status, history, and location of items
  - Offers real-time consumption, usage, and visibility into items' status
  - Set temperature controls for material longevity



#### **PAR Management**

Ensure your organization has the right type and amount of materials available at precisely the right moment. MazikCare Care Supply enables data-driven inventory management, waste reduction, and visibility into real-time inventory levels.

- Automates counting and re-ordering of all materials, including medical supplies and devices, food, purchased services, pharmaceuticals, and capital equipment.
- Intelligently sets parameters for success by establishing minimum and maximum levels of supply in inventory at any given moment.
- Automatically replenishes inventory to maintain PAR.

With MazikCare Care Supply, organizations in healthcare have the power to be proactive and achieve newfound visibility into stores, reduce inventory costs and waste, and significantly lessen the risk of stock item expiration.



#### **eProcurement**

Create an Amazon-like marketplace experience for providers, clinical staff, and administrators. MazikCare Care Supply offers complete visibility into your supply chain for a simple, seamless, and streamlined experience:

- Centralize all vendor info into a single shopping portal
- Automate labor-intensive manual tasks
- Manage specific inventory across multiple PAR locations
- Simplify ordering processes
- Improve procurement workflows
- Increase visibility of purchasing behavior complete and transparent order history
- Connect with ERP for real-time data sharing
- Make ordering easier and ensure approvals and policies are in compliance







#### **GPO Contracts**

Empower your organization to manage spending better, increase purchasing power, and provide instant access to an array of suppliers and bulk contracting terms. With MazikCare Care Supply, healthcare organizations can build their existing GPO contracts into an intelligently optimized workflow for greater insight and inventory management. Terms are built-in and expertly managed from within a dashboard that facilitates large orders at scale, intelligently optimized deliveries, special orders, and favorable pricing constructs.



#### **Medication Dispensing**

MazikCare Care Supply enables healthcare organizations to scale prescription preparation and packaging processes. Tailor-built guidelines are incorporated into the system to ensure compliance with state and federal laws. With MazikCare Care Supply, you can quickly deliver prescriptions where they are needed for streamlined patient care, reduced waste, and better inventory management.

Discover the benefits of improving your PAR management, eProcurement and material management process with Quisitive MazikCare Care Supply, a complete healthcare cloud platform powered by Microsoft Dynamics 365.

#### **Procurement Team Benefits**

- Create a seamless organization-wide purchase ordering system
- Boost visibility for vendor and inventory
- Improve provider efficiency and save patients' time
- Achieve cost savings due to reduced waste
- Facilitate optimal prescription and services fulfillment with automated reordering

#### **Care Team Benefits**

- Complete seamless product and prescription
- Reduce supply shortages and predict future
- Boost patient engagement and adherence to
- Improve communication between patients and care providers
- Provide consistent care and reduce need for emergency services

Quisitive's MazikCare Care Supply offers intuitive features that ease employee burdens and boost operational efficiencies. Care Supply is trusted by organizations in healthcare to intelligently monitor inventories to save costs, optimize processes, and ensure patients and physicians have the right supplies needed for extraordinary care.

## Made for:

**Hospitals and Clinics** 



Home Healthco
Organizations Home Healthcare





**Medical Groups** 





Rehabilitation Facilities

#### **CUSTOMERS**















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# **Enable frictionless** patient care and service through a unified data platform.

Disparate data and outdated systems make it impossible to identify the real-time insights needed to achieve operational and delivery excellence.

Built on the Microsoft Cloud for Healthcare, MazikCare Data Fusion offers the data integration, intelligent workflows, and Al-driven insights that healthcare organizations need to deliver the best possible experience for patients and providers, and to strategically analyze operations to reduce costs.

When data is housed in multiple systems, providers are often left scrambling to collaborate, access meaningful tools, and efficiently serve patients. This lack of tech integration led a Forbes article to label data silos as "healthcare's silent shame."

- Electronic health records (EHRs)
- Electronic medical records (EMRs)
- Enterprise resource planning (ERPs)
- Customer relationship management (CRM)
- Supply & inventory management
- Medication
- Claims management
- Telecommunications and telemedicine programs
- Data analytics software
- Patient Portals
- Laboratory information systems (LIS)
- Health information exchange (HIE)
- Hospital information system (HIS)

#### MazikCare Data Fusion

MazikCare Data Fusion provides data interoperability for Microsoft Dynamics 365 with existing solutions, allowing healthcare providers to synchronize relevant clinical and financial data between systems. MazikCare Data Fusion unifies disparate data sources into a single source of truth, intelligently powers business decisions, and boosts staff satisfaction.



#### FHIR/HL7 Integration

MazikCare Data Fusion is compliant with and based on the Fast Healthcare Interoperability Resources (FHIR) Specification, a standard for exchanging healthcare information electronically. The Data Fusion interoperability accelerator helps healthcare organizations benefit from the power of Dynamics 365 by making clinical and financial data actionable in no time, significantly reducing EMR integration efforts, and lowering the cost of interoperability management.



#### **Medication Adherence**

Leverage data and AI insights to help predict the risk of non-compliance. Data Fusion empowers users with actionable cues to proactively engage with at-risk patients, trigger reminders, and schedule check-ins to help keep chronic conditions in check and improve the overall quality of care. MazikCare Data Fusion provides data interoperability for Microsoft Dynamics 365 with existing solutions, allowing healthcare providers to synchronize relevant clinical and financial data between systems. MazikCare Data Fusion unifies disparate data sources into a single source of truth, intelligently powers business decisions, and boosts staff satisfaction



#### **Activation Measures**

Power patient activation measures to improve value-based care initiatives and payment reform efforts. Provide individualized care recommendations for patients based on personal behaviors, medical histories, lifestyle, and other demographic factors - allowing you to activate targeted treatment plans that keep populations healthy for longer.



#### **LACE Prediction**

Better predict and prevent unwanted outcomes among your patient populations. Our intelligent system uses the LACE index (Length of stay, Acuity of admission, Comorbidity, and Emergency department utilization) to forecast the risk of death or unplanned readmission among your medical and surgical patients. Its predictive tools help trigger early interventions and prevent high-cost emergency episodes of care for greater quality outcomes.



#### **EMR Data Connector**

Transforms EMR data into actionable records with optimized data transfer. By integrating data from EMR and health technology solutions, providers get seamless data integration from multiple sources and have the information and tools to better manage their practice and records and improve the patient experience.







Unify your healthcare data to reduce risk, improve efficiencies, and provide a superior patient and staff experience.

#### **Provider Benefits**

- Improve efficiency across the healthcare system and medical services
- Reduce risk and ensure compliance
- Boost productivity and connectivity amongst
- Enable data exchange between health departments and care providers
- Optimize inventory managerment and reduce supply chain disruptions
- Reduce cost of care and administrative services
- Enable better decision making with greater access to data and information

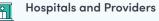
#### **Patient Benefits**

- Safeguard patient data and records
- Boost data security and consistency across devices, locations, and providers
- Improve quality of care and health outcomes
- Get consistent care plan protocols from daily habits, activitives, and reminders
- Empower patient autonomy and engagement
- Reduce medical erros with ease of access to data and key information

#### With MazikCare Data Fusion, healthcare organizations can:

- Quickly pull patient and appointment data from the EMR/EHR of record into Dynamics 365
- Eliminate manual and duplicate data to create a single, unified source of truth
- Run fully secured, HIPAA and FIHR compliant workflows in Dynamics 365 using EMR data
- Empower seamless care team collaboration by allowing users from different locations within a single system to share data through Dynamics 365
- Boost patient satisfaction and loyalty with up-to-date records available from

#### Made for:





Home Healthcare Organizations



**Pharmacies** 



**Medical Groups** 







**Rehabilitation Facilities** 

#### **CUSTOMERS**











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# Engage physicians for seamless care collaboration

Healthcare organizations are grappling with rising levels of burnout and a rampant staffing shortage, which limits the bandwidth of their existing workforce. Healthcare organizations need purpose-built solutions that can support their providers by creating efficiencies, streamlining workflows, and intelligently predicting visit volumes so that care teams can focus on what they do best – caring for the well-being of others.

Organizations must embrace a new paradigm that addresses today's data and workflow challenges, empower their providers, help manage prescriptions at scale, and promote efficient referrals that limit patient leakage.

MazikCare Care Provider Link allows healthcare organizations to foster connections and internal referral pathways, manage and update physician data and provider profiles in real-time, and improve patient retention and long-term loyalty.

This is the way to create an interconnected network of physicians, nurses, and care teams to improve patient referral pathways and long-term retention



#### Provider 360

MazikCare Care Provider Link enables a complete view of provider profiles and physician data management for up-to-date relationships, referrals, and marketing efforts. No other platform offers a robust, healthcarefirst solution that helps drive patient volumes by specific CPT codes, payer mixes, demographics, and more.



#### Referral Management

Significantly educes healthcare system leakage by offering a streamlined digital referral platform that streamlines authorizations and connects the dots for a straightforward patient journey. Automated service scheduling workflows and digital referral tools empower care teams to swiftly recommend other providers and specialists for the best level of care.



#### Prescription Management

To efficiently monitor, maintain, and manage prescriptions at scale for large populations of patients, MazikCare Care Provider Link enables quick-view dashboards that identify usage, predict needs, and automatically order refills.



#### **Utilization Management**

MazikCare Care Provider Link tracks visit volumes, usage, appointment cancellation, and noshows for a complete view of provider and care team utilization. Actionable insights and data visualization tools allow healthcare organizations to optimize recommended physicians and drive visit volumes to the right providers at the right time.



#### **Provider Contracts**

Designed for large healthcare organizations managing a diverse directory of employed and affiliate providers, MazikCare Care Provider Link provides a complete view of contracts and terms to efficiently manage large workforces.





Attract providers with robust marketing targeted by specialties, patient volumes by CPT codes, payer mixes, and more

Engage physicians through streamlined provider onboarding and relationship insights in unified provider profiles

Increase patient appointments with digital referrals and automated service scheduling workflow

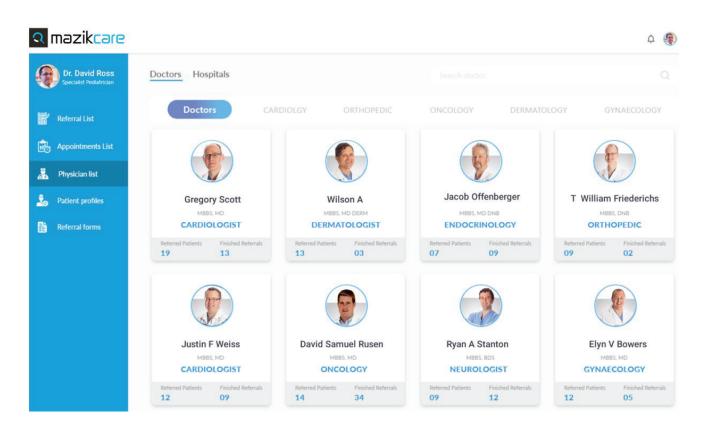


#### **Healthcare Organizations Benefits**

- Establish an intuitive and interconnected referral network
- Increase patient and physician rentention
- Support healthcare marketing and recruitment
- Improve provider efficiency, services, and data management
- Boost communication with an easy-to-use directory
- Increase patient engagement and visit volumes with automated reminders

#### **Patient Benefits**

- Create strong employer-organization connections
- Ensure patient visits match provider specialities
- Streamline onboarding and better connect internal resources
- Utilize data visualization and insights to optimize visits
- Identify efficiencies to save time and resources
- Boost patient care and health outcomes with streamlined workflows



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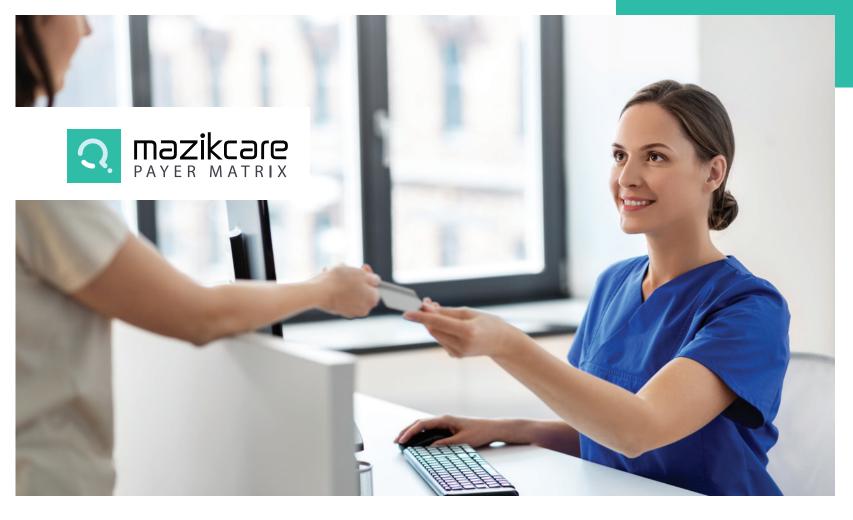
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Partner of the Year

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# Streamline benefits utilization and payment processes to improve care outcomes, patient satisfaction, and financial performance

With thinning margins, creating fair patient payment timelines and revenue cycle management processes are a must for all healthcare organizations. When transparency is lacking, payments lag, bills go unpaid, and debt often accumulates. Patients today expect greater visibility into their benefits packages, bills, and care summaries and organizations in healthcare must ensure claims and payments are accurately processed.

Healthcare organizations and health systems must be equipped to communicate seamlessly with patients and payer organizations to streamline claim and billing processes while continuing to provide the highest quality of care.

traditionally siloed healthcare organizations and health plans to facilitate seamless revenue cycle management, claims and billing processes, patients and offer payment plans, and improve the experience for all stakeholders involved.

MazikCare Payer Matrix creates communication pathways between



#### Revenue Cycle Management

Better manage the flow of services rendered, supplies purchased, employees paid, and patients cared for.

Seamlessly track patient care, CPT codes, insurance information, and more to ensure payments are collected on time



#### Payer & Contract Management

Strike a positive balance between risk-based contracts and other payment terms to ensure long-term financial health



#### Claim Management

With thousands of claims in process at any given time, managing every claim's status, accuracy, and fulfillment is a heavy burden. MazikCare Payer Matrix alleviates the burden of manual tracking by providing billing, operations, and financial teams with dashboards that display claims statuses at a glance.



#### **Denial Management**

When claims are inevitably declined, provider organizations must rework codes and processes to help ensure coverage is granted, patients are cared for, and bills are paid. MazikCare Payer Matrix helps identify commonly denied codes or services to reduce the number of claims denied.



#### Members Management

Securely and seamlessly share patient and member data. MazikCare Payer Matrix helps systems communicate to ensure that care is provided and claims are paid.



#### **Benefits Management**

Get intelligent insights into benefit plans and optimizes RCM to ensure that coverage is invoked at the right time for the right care.



#### **Utilization Management**

By tracking utilization and episodes of care over time, healthcare organizations can identify patterns that reduce costs and predict patient population needs. MazikCare Payer Matrix does just that, placing the power of actionable data in stakeholders' hands so that staffing levels, visit volumes, supplies, and claims are intelligently optimized.





MazikCare Payer Matrix creates communication pathways between traditionally siloed healthcare organizations and health plans to facilitate seamless revenue cycle management, claims and billing processes, patients and offer payment plans, and improve the experience for everyone.

# Made for: Hospitals and Providers Home Healthcare Organizations Pharmacies Medical Groups Payers

**Rehabilitation Facilities** 

#### **Procurement Team Benefits**

- Create a digital bridge between patients, providers and payers
- Streamline revenue cycle management
- Improve the quality of claims sent
- Reduce administrative burdens
- Facilitate the secure transfer of sensitive information between provider and payer platforms

#### **Care Team Benefits**

- Get intelligent insights into member data and untilization metrices help forecast future care needs and reduce overall spend
- Boost member loyalty and satisfaction
- Create transparency in billing
- Improve the timeliness of collections
- Reconcile coverage packages, value-based contracts, and patient populations



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# Quisitive **Knows** Healthcare

Through our deep expertise in the healthcare and life sciences industry and our MazikCare cloud platform, we offer an unparalleled ability to drive digital transformation for organizations in healthcare.

We Help Healthcare Organizations of All Shapes and Sizes Deliver on the Promise of the Quadruple Aim.





































**Hospitals and Providers** 



Home Healthcare Organizations



**Pharmacies** 



**Medical Groups** 



**Payers** 



**Rehabilitation Facilities** 

"Bupa has always been a very customer focused organization and wants to remain that way. It's important for us to create patient satisfaction and loyalty through effective communication and world class patient services. MazikCare is helping us to exactly do that."

Samuel Alejaga, Sr. IT Director, Bupa Healthcare

"Implementing the MazikCare Procurement solution to improve our procurement and inventory systems helps support our mission by freeing up precious time for the clinical staff to focus on patient care. We have been especially impressed through this implementation with the level of training Quisitive has provided for our staff."

Tim Snowball, Procurement Director for El Rio Health

"At Pinnacle, the choice was clear: We could either piecemeal various systems and hope that they would all work together, or we could deploy the full suite of Microsoft and Mazik solutions and know that they would. We are confident in MazikCare for the life of our hospital."

Haroon Ansari, Chief Executive Officer, Pinnacle Hospital

# We are Quisitive.

Quisitive is on a mission to generate transformational impact that drives immense value for customers through our cloud and payments solutions, and as a premier, global Microsoft partner.



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Health and Life Sciences Partner of the Year

#### Harnessing the power of the entire Microsoft Cloud

With nearly three decades of experience within the Microsoft ecosystem, our leadership team has foundational relationships rooted in mutual trust, respect, and a shared vision for delivering longterm success that drives everlasting value for our customers across:



Operations



Sales & Marketing



across all three Microsoft Cloud platforms: Microsoft Azure, Microsoft 365, and Microsoft Dynamics. With an unparalleled understanding of the entire Microsoft ecosystem, we promise to leverage our time-tested, architected, and validated methodologies to help harness its full potential in support of your organization's unique cloud journey.

We have a proven track record and deep expertise

With 12 advanced specializations and 16 gold competencies, Quisitive is in the

## **TOP 0.01% OF MICROSOFT PARTNERS**

You envision the future of your business. We take you there.

Our team is waiting to get you started ask@quisitive.com



