



## Streamline benefits utilization and payment processes to improve care outcomes, patient satisfaction, and financial performance

With thinning margins, creating fair patient payment timelines and revenue cycle management processes are a must for all healthcare organizations. When transparency is lacking, payments lag, bills go unpaid, and debt often accumulates. Patients today expect greater visibility into their benefits packages, bills, and care summaries and organizations in healthcare must ensure claims and payments are accurately processed.

Healthcare organizations and health systems must be equipped to communicate seamlessly with patients and payer organizations to streamline claim and billing processes while continuing to provide the highest quality of care.

**MazikCare Payer Matrix** creates communication pathways between traditionally siloed healthcare organizations and health plans to facilitate seamless revenue cycle management, claims and billing processes, patients and offer payment plans, and improve the experience for all stakeholders involved.



### Revenue Cycle Management

Better manage the flow of services rendered, supplies purchased, employees paid, and patients cared for. Seamlessly track patient care, CPT codes, insurance information, and more to ensure payments are collected on time.



### Payer & Contract Management

Strike a positive balance between risk-based contracts and other payment terms to ensure long-term financial health.



### Claim Management

With thousands of claims in process at any given time, managing every claim's status, accuracy, and fulfillment is a heavy burden. MazikCare Payer Matrix alleviates the burden of manual tracking by providing billing, operations, and financial teams with dashboards that display claims statuses at a glance.



### Denial Management

When claims are inevitably declined, provider organizations must rework codes and processes to help ensure coverage is granted, patients are cared for, and bills are paid. MazikCare Payer Matrix helps identify commonly denied codes or services to reduce the number of claims denied.



### Members Management

Securely and seamlessly share patient and member data. MazikCare Payer Matrix helps systems communicate to ensure that care is provided and claims are paid.



### Benefits Management

Get intelligent insights into benefit plans and optimizes RCM to ensure that coverage is invoked at the right time for the right care.



### Utilization Management

By tracking utilization and episodes of care over time, healthcare organizations can identify patterns that reduce costs and predict patient population needs. MazikCare Payer Matrix does just that, placing the power of actionable data in stakeholders' hands so that staffing levels, visit volumes, supplies, and claims are intelligently optimized.

**MazikCare Payer Matrix** creates communication pathways between traditionally siloed healthcare organizations and health plans to facilitate seamless revenue cycle management, claims and billing processes, patients and offer payment plans, and improve the experience for everyone.

Made for:

-  Hospitals and Providers
-  Home Healthcare Organizations
-  Pharmacies
-  Medical Groups
-  Payers
-  Rehabilitation Facilities



**Procurement Team Benefits**

- Create a digital bridge between patients, providers and payers
- Streamline revenue cycle management
- Improve the quality of claims sent
- Reduce administrative burdens
- Facilitate the secure transfer of sensitive information between provider and payer platforms

**Care Team Benefits**

- Get intelligent insights into member data and utilization metrics help forecast future care needs and reduce overall spend
- Boost member loyalty and satisfaction
- Create transparency in billing
- Improve the timeliness of collections
- Reconcile coverage packages, value-based contracts, and patient populations

**MazikCare Real-Time Health Solutions**

**Quisitive MazikCare** is a set of health care-ready business solutions that enhances end-to-end business operations across the care continuum so healthcare teams can spend more time on what they do best: treating patients.

Built on Microsoft Dynamics 365 and the Microsoft Cloud for Healthcare, MazikCare delivers a digital bridge between patients, providers, and payers to streamline and unify patient records, optimize supply chain, enhance physician and patient satisfaction, improve revenue cycles, and deliver exceptional care.

Contact us to get started! [ask@quisitive.com](mailto:ask@quisitive.com)

Microsoft  
Partner

2022 Partner of the Year Finalist  
Healthcare & Life Sciences Award

2021/2022  
**INNERCIRCLE**  
for Microsoft Business Applications

2022 Microsoft US  
Health and Life Sciences  
Partner of the Year



Quisitive, in partnership with Microsoft, continues to develop innovative solutions that support the strategic goals of organizations in healthcare.

We work with technology, operational, and leadership executives to deploy interoperable, data-centric solutions that deliver agility, resilience, and impactful transformation across the entire healthcare continuum. MazikCare was purpose-built for the healthcare industry and allows organizations to achieve operational excellence via Microsoft Azure, Dynamics 365, and Microsoft 365 services.

We are your trusted technology partner for real-time health solutions that create a digital bridge for patients, providers, and payers. See how MazikCare can empower your leaders and teams with the tools needed to **improve patient-consumer experiences, increase patient and worker satisfaction and loyalty, and boost insights and efficiencies.**

Microsoft  
Partner

2022 Partner of the Year Finalist  
Healthcare & Life Sciences Award

 **QUISITIVE**

Your Digital Transformation Journey Starts with Quisitive

Get in touch! | [Quisitive.com/MazikCare](https://Quisitive.com/MazikCare) | [ask@quisitive.com](mailto:ask@quisitive.com)





## Embrace patient-centered, collaborative care with MazikCare

Quisitive MazikCare is a robust suite of real-time health solutions that create a digital bridge for patients, providers, and payers. MazikCare is purpose-built for healthcare and is used by organizations to improve operational performance, streamline and unify patient records, optimize the supply chain, enhance clinician and patient satisfaction, improve revenue cycles, and deliver exceptional real-time insights.

### MAZIKCARE REAL-TIME HEALTH SOLUTIONS



- PATIENT ACCESS
- HOME CARE
- CHRONIC CARE
- TRANSITION CARE
- COMMUNITY CARE
- WORKER COMPENSATION
- VACCINE MANAGEMENT



- PROVIDER 360
- REFERRAL MANAGEMENT
- PRESCRIPTION MANAGEMENT
- UTILIZATION MANAGEMENT
- CONTRACTS



- PAYER MANAGEMENT
- PAYER CONTRACTS
- CLAIM MANAGEMENT
- DENIAL MANAGEMENT
- UTILIZATION MANAGEMENT
- MEMBERS MANAGEMENT
- BENEFITS MANAGEMENT



- MATERIALS MANAGEMENT
- PAR MANAGEMENT
- ePROCUREMENT
- GPO CONTRACTS
- MEDICATION DISPENSING
- TRACK & TRACE
- SUPPLY CHAIN OPTIMIZATION



- FHIR / HL7 INTEGRATION
- ACTIVATION MEASURE
- MEDICATION ADHERENCE
- LACE PREDICTION
- DENIAL MANAGEMENT
- MEDIC/EMR DATA CONNECTOR

# Quisitive Knows Healthcare

Through our deep expertise in the healthcare and life sciences industry and our MazikCare cloud platform, we offer an unparalleled ability to drive digital transformation for organizations in healthcare.

-  Hospitals and Providers
-  Home Healthcare Organizations
-  Pharmacies
-  Medical Groups
-  Labs
-  Payers
-  Rehabilitation Facilities

## We Help Healthcare Organizations of All Shapes and Sizes Deliver on the Promise of the Quadruple Aim.



*"Bupa has always been a very customer focused organization and wants to remain that way. It's important for us to create patient satisfaction and loyalty through effective communication and world class patient services. MazikCare is helping us to exactly do that."*

Samuel Alejaga, Sr. IT Director, Bupa Healthcare

*"Implementing the MazikCare Procurement solution to improve our procurement and inventory systems helps support our mission by freeing up precious time for the clinical staff to focus on patient care. We have been especially impressed through this implementation with the level of training Quisitive has provided for our staff."*

Tim Snowball, Procurement Director for El Rio Health

*"At Pinnacle, the choice was clear: We could either piecemeal various systems and hope that they would all work together, or we could deploy the full suite of Microsoft and Mazik solutions and know that they would. We are confident in MazikCare for the life of our hospital."*

Haroon Ansari, Chief Executive Officer, Pinnacle Hospital

# We are Quisitive.

Quisitive is on a mission to generate transformational impact that drives immense value for customers through our cloud and payments solutions, and as a premier, global Microsoft partner.



## Harnessing the power of the entire Microsoft Cloud

With nearly three decades of experience within the Microsoft ecosystem, our leadership team has foundational relationships rooted in mutual trust, respect, and a shared vision for delivering long-term success that drives everlasting value for our customers across:

-  Finance & Accounting
-  Sales & Marketing
-  IT
-  HR
-  Operations

We have a proven track record and deep expertise across all three Microsoft Cloud platforms: Microsoft Azure, Microsoft 365, and Microsoft Dynamics. With an unparalleled understanding of the entire Microsoft ecosystem, we promise to leverage our time-tested, architected, and validated methodologies to help harness its full potential in support of your organization's unique cloud journey.

With 12 advanced specializations and 16 gold competencies, Quisitive is in the **TOP 0.01% OF MICROSOFT PARTNERS**

**You envision the future of your business. We take you there.**

Our team is waiting to get you started | [ask@quisitive.com](mailto:ask@quisitive.com)



Your Digital Transformation Journey Starts with Quisitive

Get in touch! | [Quisitive.com/MazikCare](https://Quisitive.com/MazikCare) | [ask@quisitive.com](mailto:ask@quisitive.com)

