



**QUI SITIVE TECHNOLOGY SOLUTIONS, INC.**

**First quarter Report March 31, 2021**

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

This management discussion and analysis ("MD&A") of Quisitive Technology Solutions, Inc. (the "Corporation", "Quisitive", "we" or "us") for the quarter ended March 31, 2021 should be read in conjunction with the Corporation's unaudited condensed consolidated interim financial statements and the notes thereto for the quarter ended March 31, 2021 and the audited consolidated financial statements and the notes thereto for the years ended December 31, 2020 and 2019. We have prepared this MD&A with reference to National Instrument 51-102 "Continuous Disclosure Obligations" of the Canadian Securities Administrators. Our consolidated annual financial statements are prepared in accordance with International Financial Reporting Standards ("IFRS"). All amounts are expressed in thousands of United States dollars unless otherwise indicated.

*This MD&A is current as at May 25, 2021, and may include certain "forward-looking statements" and certain "forward-looking information" as defined under applicable Canadian securities laws. Forward-looking statements and information can generally be identified using forward-looking terminology such as "may", "will", "expect", "intend", "estimate", "anticipate", "believe", "continue", "plans" or similar terminology. Forward-looking information involve known and unknown risks, uncertainties and other factors which may cause the actual results, performance or achievements of the Corporation to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements. Such factors include, among others, the Corporation's history of net losses and negative cash flow; the Corporation's requirement for additional funding to develop its business; the limited history of operations of the Corporation's LedgerPay business and future business strategy; changes in technology, customer markets and demand for the Corporation's services; the efficacy of the Corporation's software and product offering; sales and margin risk; acquisition and integration risks; dependence on economic and market conditions including, but not limited to, access to equity or debt capital on favorable terms if required; changes in market dynamics including business relationships and competition; information system risks; risks associated with the introduction of new products; product design risk; risks related to the Corporation being a holding company; environmental risks; customer and vendor risks; credit risks; tax and insurance related risks; risks of legislative changes; risks relating to remote operations; key executive risk; risk of litigation risks; risks related to contracts with third party service providers; risks related to the enforceability of contracts; risks related to the novel coronavirus disease ("COVID-19") pandemic; risks related to the economy generally; the limited operating history of the Corporation; reliance on the expertise and judgment of senior management of the Corporation; risks related to proprietary intellectual property and potential infringement by third parties; failure to protect the Corporation's intellectual property rights; risks relating to financing activities including leverage; risks relating to the management of growth; increased costs associated with the Corporation becoming a publicly traded company; increasing competition in the industry; risks relating to energy costs; reliance on key inputs, suppliers and skilled labour; cyber-security risks; failure to complete target acquisitions on the expected terms or at all; liabilities associated with acquired companies or assets; the expected results of the BankCard USA Acquisition could differ from management's expectations; business integration risks; fluctuations in general macroeconomic conditions, failure to achieve potential revenue; cost synergies may be lower than expected if the Corporation is unable to amend agreements including as required to migrate merchants to LedgerPay; the Corporation's failure to economically commercialize its service; litigation, including with respect to intellectual property infringement; the Corporation's inability to maintain or improve its competitive position; future demand and trends in Microsoft Service offerings; the Corporation's failure to retain key personnel and hire additional personnel needed to develop its business; the Corporation's failure to adequately evaluate its current business and future prospects; and the Corporation's business practice reputation being negatively affected by customer or user complaints or negative publicity Corporation's expectations and predictions for long term revenue and Adjusted EBITDA objectives, approximate 15% growth targets from acquired companies including organic growth, debt leverage targets, revenue and gross margin metrics objectives, risk associated with acquired companies or assets; risks related to quantifying the Corporation's target market; risks related to industry growth and consolidation; fraudulent activity by employees, contractors and consultants; conflicts of interest; risks related to the cost structures of certain projects; risks relating to certain remedies being limited and the difficulty of*

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

*enforcement of judgments and effect service outside of Canada; risks related to future dispositions; sales by existing shareholders; the limited market for securities of the Corporation; price volatility of the Common Shares; currency fluctuations; other factors beyond the Corporation's control; and as well as those factors included herein and elsewhere in the Corporation's public disclosure.*

*The Corporation undertakes no obligation to update forward-looking information except as required by applicable law. Such forward-looking information represents management's best judgment based on information currently available. No forward-looking statement can be guaranteed, and actual future results may vary materially. Accordingly, readers are advised not to place undue reliance on forward-looking statements or information. This MD&A also contains certain industry related non-GAAP and additional GAAP measures that management uses to evaluate performance of the Corporation. These non-GAAP and additional GAAP measures are not standardized, and the Corporation's calculation may differ from other issuers. See "Definitions — IFRS, Additional GAAP and Non-GAAP Measures".*

## **OVERVIEW OF THE CORPORATION AND STRUCTURE**

### **Business Overview**

The Corporation was established as a strategic Microsoft National Solution Provider in the U.S. and has strong brand identity within Microsoft and its partner ecosystem. In addition, Quisitive's CEO, Michael Reinhart, and Quisitive's leadership team have strong executive Microsoft relationships as well as acquisition target executive relationships. The Corporation's brand identity along with these senior executive relationships is considered a key pillar to the consolidation and scale partnership development.

The Corporation is a full-service digital technology consulting firm whose mission is to acquire and integrate companies to become the leading provider of Microsoft professional services in North America. The Corporation is a premier, global Microsoft partner that harnesses the Microsoft platform and complementary technologies, including custom solutions and first-party offerings, to generate meaningful impact for enterprise customers. The Corporation's Cloud Solutions business focuses on helping enterprises move, operate, and innovate in the three Microsoft clouds.

The Corporation is comprised of experts in technology who use cloud-based solutions to drive business value. With a long history and depth of knowledge in Microsoft products, as well as a commitment to continual learning and achievement of advanced specializations, the Corporation is positioned to provide high quality technical expertise to help achieve its customer's goals.

The Corporation's Cloud Solutions business encompasses infrastructure, data and analytics, digital workplace, application development, and business applications services that apply the benefits of technology to empower enterprise customers. As a complement to its Cloud Solutions services, the Corporation also develops complete first-party business applications, including emPerform, to better serve its customers and their business goals.

The LedgerPay platform is an innovative cloud-based payment processing and payments intelligence and data insights provider whose solutions are designed to optimize a merchant's payment processing and consumer engagement operations. LedgerPay is a scalable service and the only payment processing platform solution leveraging the Microsoft Azure cloud to deliver a full suite of acquiring, issuing, and processing services with unmatched speed, security, and access to customer's data. Quisitive's Payments Solutions business provides payment processing services to both merchants and ISOs. Its flagship product platform LedgerPay is a cloud-based data insights and Payments Intelligence TM suite that turns everyday transaction data into customer loyalty for merchants.

LedgerPay expects to generate revenue through payment processing, consumer data, consumer

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT’S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

engagement and consumer activation transaction fees. LedgerPay’s payments intelligence solution captures and analyzes rich data from every card-based transaction. Its engagement engine transforms the merchant’s ability to deliver personalized promotions based on an individual’s historic buying behaviors and category preferences to shoppers at the point of purchase in real-time. By seamlessly integrating payments, AI-based predictive analytics, and targeted push marketing operations in a single cloud-based solution, LedgerPay’s payments intelligence service will have the potential to dramatically increase a merchant’s customer engagement, loyalty, and revenue.

As a digital technology consulting company, the Corporation is strategically positioned to help companies through their digital transformation journey. The foundation of the Corporation’s approach, and the principal products and services the Corporation delivers, are guided by its focused mission and strategy. More detailed information regarding the business of the Corporation as well as its operations and assets can be found in the Annual Information Form.

**Structure**

As at March 31, 2021, the Corporate structure of the Corporation was as follows:

Entity name	Country	Ownership percentage at March 31, 2021	Ownership percentage at December 31, 2020
		%	%
Fusion Agiletech Partners, Inc. . . . . .	Canada	100	100
Corporate Renaissance Group . . . . .	Canada	100	100
Quisitive Ltd. . . . . .	USA	100	100
Quisitive LLC . . . . . .	USA	100	100
LedgerPay, Inc. . . . . .	USA	84	84
Menlo Technologies, Inc. . . . . .	USA	100	100
MidTech Software Solutions, Inc. . . . . .	USA	100	100
Support Solutions, Inc. . . . . .	USA	100	100
Menlo Software India Private Limited . . . . .	India	100	100

**OVERALL PERFORMANCE**

**Quisitive Q1 2021 business highlights:**

- Quisitive began the year by announcing that the LedgerPay payments processing subsidiary has entered into a letter of intent (“LOI”) with a major merchant acquiring bank as a sponsor for direct payment processing for Visa, Mastercard, and other major credit and debit card brands
- Quisitive was recognized as a 2021 TSX ‘Venture 50’ company which showcases the top 10 performing listed companies from five industry sectors: clean technology and life sciences, diversified industries, energy, mining, and technology
- Quisitive achieved Microsoft IP Azure Co -sell Ready (“co-sell”) status for its LedgerPay solution, which officially activates Microsoft’s sales team in assisting with commercializing the product
- Completed a strategic C\$20 million strategic financing with FAX Capital to fortify the balance sheet and give Quisitive the flexibility and bandwidth to accelerate growth, execute strategic acquisitions and bring LedgerPay payments solution to market

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

- Quisitive announced the signing of the agreement to acquire Microsoft Healthcare Cloud Solutions Expert Mazik Global with the transaction closing on April 1, 2021
- Quisitive signed the agreement to acquire BankCard USA in a transformative transaction the Corporation. The BankCard USA transaction closed on May 7, 2021

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

The following table summarizes results for the quarters ended March 31, 2021 and 2020:

	Three months ended	
	31-Mar-21	31-Mar-20
<b>Revenue</b> .....	\$12,628	\$10,886
<b>Cost of Revenue</b> .....	<u>8,338</u>	<u>6,849</u>
<b>Gross Margin</b> .....	4,290	4,037
<b>Margin %</b> .....	34%	37%
<b>Operating Expenses</b>		
Sales and marketing .....	1,028	1,037
General and administrative .....	2,077	1,830
Development .....	313	67
Share-based compensation .....	389	206
Interest expense .....	279	990
Deferred grant income .....	19	—
Amortization .....	878	1,031
Depreciation .....	253	179
Foreign exchange loss (gain) .....	278	(333)
Transaction related expenses .....	456	134
Change in fair value of derivative liability .....	<u>—</u>	<u>3,142</u>
Loss Before Income Taxes .....	(1,680)	(4,246)
Income tax expense current .....	430	261
Deferred income tax recovery .....	<u>(161)</u>	<u>(197)</u>
<b>Net Loss for the Period</b> .....	<u>\$ (1,949)</u>	<u>\$ (4,310)</u>

**Revenues** for the quarter ended March 31, 2021 were \$12,628 compared with \$10,886 in 2020 which represents 16% year over year organic growth. The growth in the Corporation's revenues is due to additional Cloud Solutions Provider (CSP) recurring revenues in Q1 2021 as more clients access cloud services and turn on additional services as well as organic growth within the Cloud Services customer base achieved through adding additional engagements and through cross-selling.

**Cost of revenue** is comprised of salaries and other personnel related costs, direct subcontractor and other costs associated with delivering the services. Cost of revenue for the three months ended March 31, 2021 was \$8,338 with gross margin of 34% compared to cost of revenue of \$6,849 and gross margin of 37% in 2020. Gross margin percent declined year over year as a result of higher CSP recurring revenues in 2021. CSP recurring revenues have lower gross profit margins with minimal selling and general administration expenses incurred in order to deliver.

**Operating expense** is comprised of salaries, commissions, other personnel related costs, facilities, bad debt expenses, travel expenses, advertising programs, investor relations and other promotional activities associated with administrating the Corporation and selling and marketing our services.

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

The following table summarizes sales and marketing expenses in the quarter ended March 31, 2021 and 2020:

	<b>For the three months ended March 31,</b>	
	<b>2021</b>	<b>2020</b>
Sales and marketing expenses . . . . .	\$1,028	\$1,037
As a percentage of revenue . . . . .	8%	10%

Sales and marketing expense consist primarily of salary and personnel related costs including commissions. Additional expenses include digital marketing campaigns, marketing events, travel, and efforts on proof of concept. Sales and marketing expense are consistent quarter over quarter and have declined as a percentage of revenues due to higher recurring revenues and overall revenues in 2021.

The following table summarizes General and administrative expense incurred during the quarter ended March 31, 2021 and 2020:

	<b>For the three months ended March 31,</b>	
	<b>2021</b>	<b>2020</b>
General and administrative expense . . . . .	\$2,077	\$1,830
As a percentage of revenue . . . . .	16%	17%

General and administrative expense consist primarily of salary and personnel related costs. Additional expenses include costs of maintaining a public listing, professional fees, insurance, bad debt, occupancy costs, travel and other office related expenses. The increase in 2021 is related to the addition of administrative employee burden being added to manage the increased headcount in the Corporation along with higher legal and professional fees associated with the growth of the Corporation.

Amortization is attributable to intangible assets, including Microsoft relationship, customer agreements and relationships, brand and software acquired in the Qusitive LLC, CRG and Menlo transactions as well as website and capitalized software development costs. Intangibles assets with a finite life are amortized to income over their useful life. Amortization has decreased in 2021 to \$878 for the three months ended March 31, 2021 compared to \$1,031 in 2020. The decrease is due to intangible assets acquired in the Qusitive LLC transaction being fully amortized in 2021.

Interest expense for the quarter ended March 31, 2021 was \$279 compared with \$990 for the quarter ended March 31, 2020. Interest expense in 2021 is primarily comprised of interest expense related to the loan agreement compared to fiscal 2020 where there were several debt arrangements outstanding on which the Corporation incurred interest, including on the amounts borrowed and outstanding on the note payable, the bank term loan, the purchase price note, the Menlo acquisition loan, the operating line of credit, convertible debt and factoring facility. The period over period decrease is due to significantly lower rates and lower principal amount outstanding for the quarter ended March 31, 2021.

Share based compensation is the value ascribed to the granting of stock incentives to employees and directors of the Corporation. Stock based compensation for the quarter ended March 31, 2021 was \$389 compared with \$206 for the quarter ended March 31, 2020.

Transaction costs include all one-off expenses associated with ongoing transaction and acquisition activity. They are comprised of legal, accounting, valuation, taxation and other consulting expenses incurred directly related to corporate transactions including acquisitions. Transaction related expenses

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

for the quarter ended March 31, 2021 were \$456 an increase from \$134 for the quarter ended March 31, 2020. The increase in the current quarter is due to significant acquisition costs in relating to the Mazik Global and BankCard USA acquisitions.

Depreciation expense for the quarter ended March 31, 2021 was \$253 compared with \$179 for the quarter ended March 31, 2020.. The increase in 2021 is related to the additional depreciation related to new right of use assets added related to office leases in Ottawa and Hyderabad.

Development costs for the quarter ended March 31, 2021 were \$312 compared to \$67 in the first quarter of 2020. The reason for the increase in the ramp up Ledger Pay to completion of the product development stage and the associated certification and testing activities occurring in the first quarter of 2021.

The Corporation issued convertible debt as part of the consideration in the acquisition of Menlo on January 2, 2020 which was fully converted in fiscal 2020. Prior to the convertible debt being converted, the instrument was bifurcated on the balance sheet between debt and the conversion option embedded in the instrument and the conversion option requires revaluation at each accounting period end. For the quarter ended March 31, 2020, the Corporation recorded a charge of \$3,142 upon marking the derivative liability to fair value given the increase in the share price of the Corporation between the time of closing of the acquisition and March 31, 2020.

**Adjusted EBITDA**

The Corporation prepares and releases unaudited quarterly interim financial statements and annual audited financial statements in accordance with IFRS. It also discloses and discusses certain non-GAAP financial information, used to evaluate our performance, in this and other earnings releases and investor conference calls as a complement to results provided in accordance with IFRS. Management believes that current shareholders and potential investors in the Corporation's securities use non-GAAP financial measures, such as Adjusted EBITDA and Adjusted EBITDA as a percentage of revenues, in making investment decisions about the Corporation and measuring its operational results.

The term "Adjusted EBITDA" refers to a financial measure that we define as earnings before certain charges that management considers to be nonoperating expenses and which consist of interest, taxes, depreciation, amortization, foreign exchange, stock based compensation, acquisition related expense, settlement gains and losses on earn-out liabilities, changes in fair value of the derivative liability, loan forgiveness, grant income and non-recurring development costs associated with obtaining bank sponsorship and operational certifications required to complete Ledger Pay. Adjusted EBITDA as a percentage of revenues divides Adjusted EBITDA for a period by the revenues for the corresponding period and expresses the quotient as a percentage.

Management considers these nonoperating expenses to be outside the scope of Quisitive' ongoing operations and the related expenses are not used by management to measure operations. Accordingly, these expenses are excluded from Adjusted EBITDA, which is referenced to both measure the Corporation's operations and as a basis of comparison of its operations from period to period.



**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

**March 31, 2021 Adjusted EBITDA reconciliation**

	Three months ended	
	31-Mar-21	31-Mar-20
Net loss . . . . .	(1,949)	(4,310)
Income tax expense . . . . .	430	261
Deferred income tax recovery . . . . .	(161)	(197)
Interest expense . . . . .	279	990
Depreciation . . . . .	253	179
Amortization . . . . .	878	1,031
Foreign Exchange . . . . .	278	(333)
Stock based compensation . . . . .	389	206
Transaction related expenses . . . . .	456	134
Development . . . . .	313	—
Change in fair value of derivative liability . . . . .	<u>—</u>	<u>3,142</u>
Adjusted EBITDA . . . . .	1,166	1,103
Adjusted EBITDA as a percentage of revenue . . . . .	9%	10%

**Adjusted EBITDA** for the quarter ended March 31, 2021 was \$1,166 or 9% of revenue compared with the quarter ended March 31, 2020 where adjusted EBITDA was \$1,103 or 10% of revenue. This reflects the growth in top line revenue and lower margin CSP revenue streams in the first quarter of 2021 as well as operational interruptions with the Dallas winter storms in the first quarter of 2021.

**Quarterly operating results**

The following table summarizes condensed results for the previous eight quarters.

						Income (Loss)	
	Quarter ended	Revenue (\$)	Gross Margin (\$)	Net income (loss) (\$)	Income (Loss) per share (\$)	per fully diluted share (\$)	Adjusted EBITDA (\$)
Q1 2021 . . . . .	31-Mar-21	12,628	4,290	-1,949	-0.01	-0.01	1,166
Q4 2020 . . . . .	31-Dec-20	13,073	5,424	1,997	0.01	0.01	2,203
Q3 2020 . . . . .	30-Sep-20	12,680	5,092	-1,843	-0.01	-0.01	2,049
Q2 2020 . . . . .	30-Jun-20	13,125	5,641	-5,753	-0.05	-0.05	2,768
Q1 2020 . . . . .	31-Mar-20	10,886	4,037	-4,310	-0.04	-0.04	1,103
Q4 2019 . . . . .	31-Dec-19	5,405	2,317	-4,070	-0.03	-0.03	324
Q3 2019 . . . . .	30-Sep-19	5,032	2,271	-812	-0.01	-0.01	551
Q2 2019 . . . . .	30-Jun-19	4,080	1,745	-1,836	-0.02	-0.02	157

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

**LIQUIDITY AND CAPITAL RESOURCES**

Selected financial information from the condensed consolidated interim statements of financial position as at March 31, 2021 and December 31, 2020 are as follows:

	<u>March 31, 2021</u>	<u>December 31, 2020</u>
Working capital . . . . .	\$22,498	\$8,657

The Corporation has working capital as at March 31, 2020 of \$22,498 which has grown primarily as a result of the strategic financing cashflows from investing activities from FAX Capital Inc.

**Sources and Uses of Cash**

	<u>Quarter ended March 31, 2021</u>	<u>Quarter ended March 31, 2020</u>
Cash provided by (used in) operating activities.....	\$(585)	\$949
Cash used in investing activities . . . . .	(227)	(2,108)
Cash provided by (used in) financing activities . . . . .	<u>13,637</u>	<u>(1,978)</u>
increase (decrease) in cash . . . . .	<u>\$12,825</u>	<u>\$(3,137)</u>

The net increase in cash in 2021 is primarily attributable to proceeds from financing activities which included the FAX Capital Inc. issuance whereby the Corporation raised \$14,836. Cash used in operations were \$(585) (inflows of \$949 for the three months ended March 31, 2020). The decline in 2021 relates mainly to funds spent on development, changes in working capital where the Corporation was impacted by the timing of collections of receivables and payment of accounts payable and by business interruptions due to the Dallas winter storm as well as delayed starts and cancellations on certain large engagements expected to run during the quarter.

All cash is held in interest bearing bank accounts with major US or Canadian financial institutions.

**TRANSACTIONS WITH RELATED PARTIES**

*(i) Key management compensation*

The Corporation's key management consist of executive officers and directors:

The compensation recorded to key management personnel during the quarter ended March 31, 2021 and 2020 were as follows:

	<u>Period ended March 31, 2021</u>	<u>Period ended March 31, 2020</u>
Salaries and short term benefits . . . . .	\$210	\$323
Share Based Compensation . . . . .	\$309	\$ 90

In addition, the Corporation has contingent consideration in the form of earn-out liabilities to related.

*(ii)* During the quarter, the Corporation had transactions with Software Integrators International, Inc. and Corporate Renaissance Group Solutions (PVT) Ltd. which are controlled by a Director/Officer

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

of the Corporation. The transactions and balances for the three months ended March 31, 2021 are set out in the table below and the ending balance is included in accounts payable and accrued liabilities.

	<u>Opening receivable (payable)</u>	<u>Net repayment/ (Payments Received)</u>	<u>Sales provided (Services Received)</u>	<u>Closing payable</u>
	(all amounts in CAD)			
Software Integrators International Inc. . . . .	\$(94)	\$ (6)	\$ 9	\$(91)
Corporate Renaissance Group Solutions (PVT) Ltd. . . . .	\$ 44	\$30	\$(114)	\$(40)

**COMMITMENTS AND CONTRACTUAL OBLIGATIONS**

Quisitive has leased several office facilities under separate noncancelable operating leases which are capitalized under IFRS16.

- (i) Future minimum cash payments required under the property leases held by the Corporation are as follows:

		<u>Discounted</u>
2021 . . . . .	\$ 648	\$ 586
2022 . . . . .	317	292
2022+ . . . . .	<u>513</u>	<u>455</u>
Total . . . . .	<u>\$1,478</u>	<u>\$1,333</u>

**In addition, the Corporation has the following contractual obligations with payments set out below:**

	<u>under 3 months</u>	<u>3 months-1 year</u>	<u>1-2 years</u>	<u>3-5 years</u>
A/P and accrued liabilities . . . . .	\$4,660	—	—	—
Income taxes payable . . . . .	724	—	—	—
US payroll protection plan loans . . . . .	—	346	1,253	—
Contingent consideration . . . . .	—	2,949	4,631	—
Loan agreement . . . . .	<u>202</u>	<u>1,680</u>	<u>2,420</u>	<u>10,883</u>
Total . . . . .	<u>\$5,586</u>	<u>\$4,975</u>	<u>\$8,304</u>	<u>\$10,883</u>

**OUTSTANDING SHARE CAPITAL**

As at the date of this MD&A there were 309,258,538 Common Shares issued and outstanding, 3,390,000 stock options, 10,304,703 common share purchase warrants, 1,910,688 common shares issuable pursuant to broker compensation units 5,602,063 restricted stock units and 3,390,000 stock options outstanding.

**OFF BALANCE SHEET ARRANGEMENTS**

The Corporation has no material undisclosed off-balance sheet arrangements that have or are reasonably likely to have, a current or future effect on its results of operations, financial condition, revenues or expenses, liquidity, capital expenditures or capital resources that is material to investors.

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

## **SUBSEQUENT EVENTS**

### *Signing of Bankcard USA definitive agreement and financing of the transaction*

On May 7, 2021 Quisitive closed the acquisition of BankCard USA Merchant Services, Inc. ("BankCard") on terms set out in the stock purchase agreement dated March 29, 2021 (the "Agreement") for US\$100 million in cash and the issuance of 50,000,000 common shares in the capital of Quisitive (the "Transaction"). The shareholders may also be entitled to additional contingent consideration in the form of a performance earn-out if BankCard achieves certain financial thresholds during the two-year period following the closing of the Transaction. The amount of the earn-out is a maximum of US\$20 million payable in a combination of cash and Common Shares.

The Transaction was financed through a combination of new bank debt and equity. Concurrent with the closing, Quisitive secured a committed debt financing from a syndicate of Canadian banks pursuant to an amendment to the terms of an existing loan agreement to increase the maximum commitment under the existing term loan by US\$50 million which was used to fund a portion of the Transaction. Quisitive has also entered into an agreement pursuant to which Scotiabank, Eight Capital and Canaccord Genuity, as joint bookrunners, together with a syndicate of underwriters (collectively, the "Underwriters"), purchased on a "bought deal" basis 33,400,000 subscription receipts of the Company (the "Subscription Receipts") at a price of \$1.50 per Subscription Receipt (the "Issue Price") for aggregate gross proceeds to Quisitive of CAD\$50,100 (the "Offering") plus an over-allotment option of CAD\$7,515. The total gross proceeds of the Offering were \$57,615.

Each Subscription Receipt represents the right of the holder to receive, upon satisfaction or waiver of certain release conditions (including the satisfaction of all conditions precedent to the completion of the Transaction other than the payment of the consideration price) (the "Escrow Release Conditions"), without payment of additional consideration, one Common Share, subject to adjustments and in accordance with a subscription receipt agreement to be entered into upon closing of the Offering (the "Subscription Receipt Agreement").

In addition, in a concurrent private placement pursuant to existing contractual rights, FAX Capital Corp. agreed to purchase 3,333,333 Subscription Receipts at the Issue Price for gross proceeds of CAD\$5,000 (the "Concurrent Private Placement"). The Concurrent Private Placement closed concurrently with the Offering and the proceeds of the Concurrent Private Placement were used to partially fund the cash consideration portion of the Transaction.

### *Acquisition of Mazik Global Inc.*

On April 01, 2021 the Corporation announced the closing of its acquisition of Mazik Global Inc. ("Mazik"), an independent software vendor that helps companies deploy Microsoft Dynamics CRM, Cloud, and ERP solutions to the healthcare, public sector, education, and manufacturing industries.

The consideration for the acquisition of all of the shares of Mazik consisted of the following: (i) US\$7,000 in cash, payable to the Vendors; and (ii) the issuance to the vendors of 6,254,020 common shares in the capital of Quisitive. The vendors may also be entitled to additional contingent consideration in the form of a performance earn-out if Mazik achieves certain financial thresholds during the three (3) year period following the closing of the Transaction. The amount of the earn-out is a base maximum of US\$6,000 payable in cash, plus an additional incentive amount of US\$2,000 based on exceeding recurring revenue growth targets, payable in cash or Quisitive shares at the option of the Corporation.

## **FINANCIAL INSTRUMENTS**

The carrying values of the cash, accounts receivable, accounts payable and accrued liabilities approximate their fair values due to their short term to maturity. The carrying value of the Loan Agreement approximates fair

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

value as it was issued at market rates of interest and the PPP loan carrying value approximates fair value as it has been discounted at market rates.

The Corporation has exposure to the following risks from its use of financial instruments:

(a) Credit risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation. Cash is placed with a major US and Canadian financial institutions and the Corporation's concentration of credit risk for cash and maximum exposure thereto is \$23,808 (December 31, 2020 — \$10,983).

With respect to its accounts receivable, the Corporation assesses the credit rating of all customers and maintains provisions for potential credit losses, and any such losses to date have been within management's expectations. The Corporation's credit risk with respect to trade accounts receivable and maximum exposure thereto is \$8,928 (December 31, 2020 — \$8,175). Accounts receivable are shown net of provision of credit losses of \$135 (December 31, 2020 — \$154).

	<u>under 30</u>	<u>30-60 days</u>	<u>over 60 days</u>	<u>Total</u>
Accounts receivable ageing . . . . .	\$4,404	\$3,099	\$1,425	\$8,928

The Corporation is exposed to concentration of credit risk relating to one customer that represents 14% of trade accounts receivable as at March 31, 2021 (December 31, 2020 — 12%).

(b) Liquidity risk

Liquidity risk is the risk that the Corporation will be unable to meet its financial obligations as they fall due. The Corporation's approach to managing liquidity risk is to ensure, as far as possible, that it will have sufficient liquid funds to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Corporation's reputation. At March 31, 2021, the Corporation has \$23,808 (December 31, 2020 — \$10,983) of unrestricted cash and liabilities with the following due dates:

	<u>under 3 months</u>	<u>3 months-1 year</u>	<u>1-2 years</u>	<u>3-5 years</u>
A/P and accrued liabilities . . . . .	\$4,660	—	—	—
Income taxes payable . . . . .	724	—	—	—
US payroll protection plan loans . . . . .	—	346	1,253	—
Contingent consideration . . . . .	—	2,949	4,631	—
Loan agreement . . . . .	<u>202</u>	<u>1,680</u>	<u>2,420</u>	<u>10,883</u>
Total . . . . .	<u>\$5,586</u>	<u>\$4,975</u>	<u>\$8,304</u>	<u>\$10,883</u>

The Corporation manages its liquidity risk by relying upon its revenues. In addition, recent events will impact the Company to varying degrees as the discrete effects of COVID-19 across companies and industries evolves. This could potentially impact our financing efforts, ability to operate, customer demand and the liquidity our clients and the Corporations liquidity.

(c) Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate due to changes in market prices. Market risk comprises three types of risk: interest rate, foreign currency and other price risk.

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

(d) Interest rate risk

The Corporation is exposed to interest rate risk through the Loan Agreement loan which bears interest at Bankers Acceptance plus a percentage determined by the results of the corporation collocated on a hailing twelve month basis. A 1% change in the Bankers Acceptance rate would lead to +/- \$153 in interest payable over 1 year.

(e) Foreign currency risk

Foreign currency risk is the risk that the fair value of the Corporation's assets and liabilities will fluctuate due to changes in foreign exchange rates.

The Corporation is exposed to foreign currency risk to the extent that monetary assets and liabilities held by the Corporation are not denominated in its functional currency. The Corporation does not manage currency risk through hedging or other currency management tools.

As at March 31, 2021 and 2020, the Corporation's net exposure to foreign currency risk on its financial instruments is as follows:

	<u>March 31, 2021</u>	<u>December 31, 2020</u>
	CAD\$	CAD\$
Cash . . . . .	\$24,031	\$5,979
Accounts payable and accrued liabilities . . . . .	<u>(2,826)</u>	<u>(608)</u>
	<u>21,205</u>	<u>5,371</u>
United States dollar equivalent . . . . .	<u>\$16,879</u>	<u>\$4,222</u>

(f) Other price risk

Other price risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate due to changes in market prices, other than those arising from interest rate risk or foreign currency risk. The Corporation is not exposed to other price risk.

**CRITICAL ACCOUNTING POLICIES AND ESTIMATES**

The preparation of consolidated annual financial statements and application of IFRS often involve management's judgment and the use of estimates and assumptions deemed to be reasonable at the time they are made. The Corporation reviews estimates and underlying assumptions on an ongoing basis. Revisions are recognized in the period in which estimates are revised and may impact future periods as well. Other results may be derived with different judgments or using different assumptions or estimates and events may occur that could require a material adjustment. Significant accounting policies and estimates under IFRS are found in Note 2 of the Corporation's consolidated annual financial statements and the notes thereto for the years ended December 31, 2020 and 2019.

**ACCOUNTING STANDARDS ISSUED ADOPTED DURING THE PERIOD**

For the preparation of these condensed consolidated interim financial statements, there were no new standards or amendments to standards adopted in 2021.

**RISK FACTORS**

The following risk factors should not be exhaustive and may not be all the risks that Quisitive may face. Management of the Corporation believes that these factors set out below could cause actual results to be different from expected and historical results.

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

The following risk factors should not be exhaustive and may not be all the risks that Quisitive may face. Management of the Corporation believes that these factors set out below could cause actual results to be different from expected and historical results. In addition to the risks noted below, risks related to Financial Instruments as set forth in this MD&A, and those risk factors described in Quisitive's annual information form dated May 15, 2020 which is available on SEDAR, special consideration should be given when evaluating trends, risk and uncertainties relating to Quisitive's business.

**Profitability**

There is no assurance that Quisitive or any of its Subsidiaries will earn profits in the future, or that profitability will be sustained. There is no assurance that future revenues will be sufficient to generate the funds required to continue Quisitive's business development and marketing activities. If Quisitive does not have sufficient capital to fund its operations, it may be required to reduce its sales and marketing efforts or forego certain business opportunities.

**COVID-19 Pandemic**

The global outbreak of COVID-19 has resulted in governments worldwide enacting emergency measures to combat the spread of the virus. These measures, which include the implementation of travel bans, self-imposed quarantine periods and social distancing, have caused material disruption to businesses globally resulting in an economic slowdown. Global equity markets have experienced significant volatility and weakness. Governments and central banks have reacted with significant monetary and fiscal interventions designed to stabilize economic conditions. The duration and impact of the COVID-19 pandemic is unknown at this time, as is the efficacy of the government and central bank interventions. It is not possible to reliably estimate the length and severity of these developments and the impact on the financial results and condition of the Corporation and its operating subsidiaries in future periods. To date, certain customers of the Corporation have suspended or scaled back their operations for precautionary purposes or as governments have declared a state of emergency or taken other actions, which may adversely affect the price and demand for the Corporation's services as well as its ability to collect outstanding receivables from its customers. Conversely, the Corporation has also experienced an increased demand for its services as certain customers have accelerated their use and dependence of the Corporation's cloud services as a result of work from home measures. The extent to which COVID-19 impacts the Corporation's financial results will depend on future developments, which are highly uncertain and cannot be predicted, including new information that may emerge concerning the severity of COVID-19 and the actions taken by governments to curtail or treat its impact, including shelter in place directives, which, if extended, may impact the economies in which the Corporation now, or may in the future, operate.

**Availability of Financing**

The ability of Quisitive to arrange financing in the future will depend in part upon prevailing capital market conditions, as well as upon the business success of Quisitive and its Subsidiaries. There can be no assurance that Quisitive will be successful in its efforts to arrange additional financing, or that such financing will be available on terms satisfactory to Quisitive. If additional financing is raised by the issuance of shares or other forms of convertible securities from treasury, control of Quisitive may change and shareholders may suffer additional dilution. Similarly, future acquisitions may be funded in part by equity of a Quisitive Subsidiary or proposed acquisition target, in a manner similar to the arrangements comprising the Quisitive Employment Incentives or as otherwise may be determined by the Board of the Corporation from time to time. Any such arrangement could have a dilutive effect on the interest of shareholders in one or more operating subsidiaries of Quisitive.

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

If adequate funds are not available, or are not available on acceptable terms, Qusitive and Qusitive Subsidiaries may not be able to take advantage of opportunities, or otherwise respond to competitive pressures and remain in business.

**Changes in the IT Industry**

The IT industry is characterized by rapid technological innovation, changing client needs, evolving industry standards and frequent introductions of new products, product enhancements, services and distribution methods. The success of Qusitive depends on its ability to develop expertise with these new products, product enhancements, and services and to implement IT consulting and professional services, technology integration and managed services that anticipate and respond to rapid and continuing changes in technology, industry dynamics and client needs. The introduction of new products, product enhancements and distribution methods could decrease demand for current products/services or render them obsolete. Sales of products and services can be dependent on demand for specific product categories, and any change in demand for or supply of such services could have a material adverse effect on net sales, if Qusitive fails to adapt to such changes in a timely manner.

As client requirements evolve and competitive pressures increase, Qusitive will likely be required to modify, enhance, reposition or introduce new IT solutions and service offerings.

Qusitive may experience difficulties that could delay or prevent the successful development, introduction and marketing of services and solutions that respond to technological changes or evolving industry standards or fail to develop services and solutions that adequately meet the requirements of the marketplace or achieve market acceptance. Qusitive may not be successful in doing so in a timely, cost effective and appropriately responsive manner, or at all, which could adversely affect its competitive position and financial condition. All of these factors make it difficult to predict future operating results, which may impair Qusitive's ability to manage its business and its investors' ability to assess Qusitive's prospects.

**Client Retention / Attrition**

Once Qusitive's solutions and methodologies are deployed within its clients' IT infrastructure environments, the clients rely on Qusitive's support services to resolve any related issues. A high level of client support and service is important for the successful marketing and sale of the services and solutions of Qusitive. If Qusitive does not help its clients quickly resolve post deployment issues and provide effective ongoing support, Qusitive's ability to sell its IT solutions to existing clients would suffer and its reputation with prospective clients could be harmed.

**Information Systems**

Qusitive's information systems will be internally developed. They will contain external applications that are linked to the proprietary core. There are continued risks when various departments in Qusitive operate on different systems and Qusitive must rely on developed interfaces between these systems. There can be no assurance that these systems will continue to expand to meet the needs of the growth of Qusitive or that the interfaces will be robust enough as Qusitive grows.

**Client Demand**

Qusitive plans to significantly expand the number of clients it serves and the diversity of its client base thereby increasing revenues. Qusitive is working toward identifying and providing additional products and services that appeal to existing clients in an effort to increase its revenues. Qusitive's ability to attract new clients, as well as increase revenues from existing clients, is dependent on a number of factors



**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

including but not limited to offering high quality products and services at competitive prices, the strength of its competitors and the abilities of its sales and marketing teams. The failure of Qusitive to attract new clients or to obtain new business from existing clients may mean that Qusitive will not increase its revenues as quickly as is anticipated, if at all.

**Attracting and Retaining Clients**

Once Qusitive's solutions and methodologies are deployed within its client's environments, such clients will be reliant on Qusitive's support services to resolve any issues with such solutions and methodologies. A high level of support and service is important for the successful marketing and sale of Qusitive's services and solutions. Failure to help its clients quickly to resolve post deployment issues and provide effective ongoing support may adversely affect Qusitive's reputation with prospective clients and its ability to sell its solutions to existing clients.

**Economic Conditions**

Qusitive will be sensitive to the spending patterns of its clients, which are subject to economic and business conditions. It is difficult to estimate the level of growth for the economy as a whole. As all components of Qusitive's budgeting and forecasting will be dependent upon estimates of growth in the markets that Qusitive will serve and economic uncertainties make it difficult to estimate future income and expenditures. Downturns in the economy or geopolitical uncertainties may cause clients to reduce or cancel orders. Hence, economic factors could have an effect on Qusitive's business.

Qusitive's client base is predominantly in North America, and to the extent that capital investment in IT either declines or increases, Qusitive may be affected.

**Ability to Successfully Execute Strategies**

If Qusitive fails to execute any element of its strategy in a timely and effective manner, competitors may be able to seize marketing opportunities that Qusitive has identified. Qusitive's business strategy will require that it successfully and simultaneously complete many tasks. In order to be successful, Qusitive must: (i) continue to attract and retain clients; (ii) hire, train and retain quality employees; and (iii) evolve Qusitive's business to gain advantages in a competitive environment.

**Acquisitions**

Qusitive intends to in the future acquire additional businesses in the future. Acquisitions involve a number of special risks, including diversion of management's attention, failure to retain key acquired personnel, unanticipated events or circumstances, and legal liabilities, some or all of which could have a material adverse effect on the business, results of operations and financial condition. In addition, there can be no assurance that Qusitive can complete any acquisition it pursues on favourable terms, that any acquired businesses, products or technologies will achieve anticipated revenues and income, or that any acquisitions completed will ultimately benefit the business. Furthermore, the potential funding of any such future acquisitions could require diversion of revenue or securing of debt or equity financings by Qusitive which could, in turn, result in a potentially dilutive issuance of equity securities. If a strategy of growth through acquisition is pursued, the failure of Qusitive to successfully manage this strategy could have a material adverse effect on Qusitive's business, results of operations and financial condition.

**Seasonality of the Business**

Qusitive's sales are subject to seasonal and variations that may cause significant fluctuations in operating results.

**Sale Cycle**

The timing of Qusitive's revenues may be difficult to predict. Clients typically undertake a significant

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

evaluation process that has in the past resulted in a lengthy sales cycle. Qusitive will spend substantial time, effort and money on its sales efforts without any assurance that the efforts will produce any sales during a given period.

**Reliance on Key Personnel**

Qusitive is, and Qusitive will be, substantially dependent upon the services of its management team for the successful operation of its business. The loss of the services of any of these individuals could have a material adverse effect on the business of Qusitive. If Qusitive cannot successfully recruit and retain the employees it needs, or replace key employees following their departure, Qusitive's ability to develop and manage its business will be impaired.

**Management of Growth**

Qusitive may be subject to growth related risks including capacity constraints and pressure on its internal systems and controls. The ability of Qusitive to manage growth effectively will require it to continue to implement and improve its operational and financial systems and to expand, train and manage its employee base. The inability of Qusitive to deal with

this growth may have a material adverse effect on Qusitive's consolidated business, financial condition, results of operations and prospects.

**Regulatory Risks**

The activities of Qusitive or any of its Subsidiaries may become subject to regulation by governmental authorities, in jurisdictions where such companies may exist or conduct its business. Qusitive cannot predict the regulations it may be required to comply with, or the time required to secure all appropriate regulatory approvals, or the extent of information and documentation that may be required by governmental authorities. Any delays in obtaining, or failure to obtain regulatory approvals may significantly delay or impact the development of markets, products and sales initiatives and could have a material adverse effect on the consolidated business, results of operations and financial condition of Qusitive.

Qusitive and its Subsidiaries may incur ongoing costs and obligations related to regulatory compliance. Failure to comply with regulations may result in additional costs for corrective measures, penalties or restrictions of Qusitive's consolidated operations. In addition, changes in regulations, more vigorous enforcement thereof or other unanticipated events could require extensive changes to Qusitive's consolidated operations, increased compliance costs or give rise to material liabilities, which could have a material adverse effect on the consolidated business, results of operations and financial condition of Qusitive.

**Changes in Laws, Regulations and Guidelines**

While to the knowledge of management, Qusitive and its Subsidiaries are currently in compliance with all laws, any changes to laws, regulations, guidelines and policies due to matters beyond the control of Qusitive may cause adverse effects to its operations.

**Reliance on Computer Systems**

Qusitive's information technology and internal infrastructure is susceptible to damage from computer viruses, unauthorized access, natural disasters, terrorism, war and telecommunication and electrical failures. Significant disruption to the availability of information technology and internal infrastructure could cause delays in research and development work. Qusitive would incur liability and development of product candidates would be delayed if any disruption or security breach were to result in a loss of, or damage to, Qusitive's or any of Qusitive Subsidiaries' data.

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

**Employee Regulations**

Quisitive is exposed to the risk of employee fraud and other misconduct. Employee fraud includes intentional failure to comply with regulations, intentional failure to provide accurate information to regulatory authorities and intentional failure to comply with industry standards. Other misconduct includes failure to report financial information accurately, failure to disclose unauthorized activities to Quisitive, and the improper use of information obtained in the course of employment. Employee misconduct resulting in legal action, significant fines or other sanctions could result in a material adverse effect to Quisitive's consolidated business, results of operations or financial condition.

**Foreign Currency Risk**

Quisitive will be subject to risks and losses resulting from fluctuations in the relative value of the currencies of different countries where its clients and operations are located. While Quisitive will attempt to be prudent in managing such foreign exchange risks, there can be no assurance that shareholders will not suffer losses in the future. Any such losses could have a material adverse impact on results of operations and cash available to support operations.

**Competition**

The industry in which Quisitive operates is developing rapidly and related technology trends are constantly evolving. In this environment, Quisitive will face significant price competition from its competitors. There is no assurance that Quisitive will be able to respond effectively or in a timely manner to the various competitive factors affecting the industries in which it operates. Quisitive may be forced to reduce the prices of the products and services it sells in response to offerings made by its competitors. In addition, Quisitive may not be able to maintain the level of bargaining power that it has enjoyed in the past when negotiating the prices of its services.

Quisitive faces substantial competition from other national, multiregional, regional and local value added resellers and IT service providers, some of which may have greater financial and other resources than that of Quisitive or that may have more fully developed business relationships with clients or prospective clients than Quisitive. Many of Quisitive's competitors compete principally on the basis of price and may have lower costs or accept lower selling prices and, therefore, Quisitive may need to reduce its prices.

Quisitive's profitability is dependent on the rates it is able to charge for its products and services. The rates charged for products and services are affected by a number of factors, including but not limited to:

- clients' perceptions of Quisitive's ability to add value through its services;
- introduction of new services or products by Quisitive or its competitors;
- competitors' pricing policies;
- the ability to charge higher prices where market demand or the value of Quisitive's services justifies it;
- the ability to accurately estimate, attain and sustain contract revenues, margins and cash flows over long contract periods;
- procurement practices of Quisitive's clients; and
- general economic and political conditions.

If Quisitive is not able to maintain favourable pricing for its products and services, its profit margin and profitability may suffer.

**Litigation**

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

Qusitive may become party to litigation from time to time in the ordinary course of business which could adversely affect its business. Should any litigation in which Qusitive becomes involved be determined against Qusitive such a decision could adversely affect Qusitive's ability to continue operating and the market price for the common shares and could use significant resources. Even if Qusitive is involved in litigation and wins, litigation can redirect significant Qusitive resources. Litigation may also create a negative perception of Qusitive's brand.

**Protection of Intellectual Property Rights**

The future success of Qusitive's consolidated business is dependent upon the intellectual property rights surrounding certain technology held by LedgerPay and the other Qusitive Subsidiaries from time to time, including trade secrets, know-how and continuing technological innovation. Although Qusitive and Qusitive Subsidiaries seek to protect proprietary rights, their actions may be inadequate to protect any proprietary rights or to prevent others from claiming violations of their proprietary rights. There can be no assurance that other companies are not investigating or developing other technologies that are similar to the technology of LedgerPay or other Qusitive Subsidiaries from time to time. In addition, effective intellectual property protection may be unenforceable or limited in certain countries, and the global nature of the Internet makes it impossible to control the ultimate designation of the applicable technology. Any of these claims, with or without merit, could subject Qusitive

or Qusitive Subsidiaries to costly litigation. If the protection of proprietary rights is inadequate to prevent unauthorized use or appropriation by third parties, the value of LedgerPay, other Qusitive Subsidiaries and other intangible assets may be diminished. Any of these events could have an adverse effect on Qusitive's consolidated business and financial results.

**Global Economic and Financial Deterioration Impeding Access to Capital or Increasing the Cost of Capital**

Market events and conditions, including disruption in the Canadian, U.S. and international financial markets and other financial systems and the deterioration of Canadian, U.S. and global economic and financial market conditions, could, among other things, impact currency trading and impede access to capital or increase the cost of capital, which would have an adverse effect on Qusitive's ability to fund its working capital and other capital requirements.

**Dividends**

Any decision to declare and pay dividends in the future will be made at the discretion of Qusitive's Board and will depend on, among other things, financial results, cash requirements, contractual restrictions and other factors that the Board may deem relevant. As a result, investors may not receive any return on an investment in the common shares unless they sell their shares of Qusitive for a price greater than that which such investors paid for them. Qusitive has no earnings or dividend record and may not pay any dividends on its common shares in the foreseeable future. Dividends paid by Qusitive could be subject to tax and, potentially, withholdings.

**QUISITIVE TECHNOLOGY SOLUTIONS, INC.**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
**For the quarter ended March 31, 2021 (all amounts in thousands of USD**  
**unless otherwise stated)**

**Disclosure of Internal Controls**

Management has established processes to provide them with sufficient knowledge to support representations that they have exercised reasonable diligence to ensure that (i) the annual consolidated financial statements do not contain any untrue statement of material fact or omit to state a material fact required to be stated or that is necessary to make a statement not misleading in light of the circumstances under which it is made, as of the date of and for the periods presented by the annual consolidated financial statements; and (ii) the annual consolidated financial statements fairly present in all material respects the financial condition, financial performance and cash flows of the Corporation, as of the date of and for the periods presented.

In contrast to the certificate required for non venture issuers under National Instrument 52-109 Certification of Disclosure in issuers' Annual and Interim filings ("NI 52-109"), the Venture Issuer Basic Certificate filed by the Corporation does not include representations relating to the establishment and maintenance of disclosure controls and procedures ("DC&P") and internal control over financial reporting ("ICFR"), as defined in NI 52-109. In particular, the certifying officers filling such certificate are not making any representations relating to the establishment and maintenance of:

- (i) controls and other procedures designed to provide reasonable assurance that information required to be disclosed by the issuer in its annual filings, interim filings or other reports filed or submitted under securities legislation is recorded, processed, summarized and reported within the time periods specified in securities legislation; and
- (ii) a process to provide reasonable assurance regarding the reliability of financial reporting and the preparation of the unaudited condensed interim consolidated financial statements for external purposes in accordance with the issuer's generally accepted accounting principles (IFRS).

The Corporation's certifying officers are responsible for ensuring that processes are in place to provide them with sufficient knowledge to support the representations they are making in such certificate. Investors should be aware that inherent limitations on the ability of certifying officers of a venture issuer to design and implement on a cost effective basis DC&P and ICFR as defined in NI 52109 may result in additional risks to the quality, reliability, transparency and timeliness of interim and annual filings and other reports provided under securities legislation.