STREAMLINING BUSINESS PROCESSES with MICROSOFT TEAMS APP TEMPLATES

QUISITIVE

Webinar
March 2021
Stacy Adams

- Welcome & Introductions
- Teams App Templates
  - Inspections
  - Issue Reporter
  - Employee Ideas
- Next Steps

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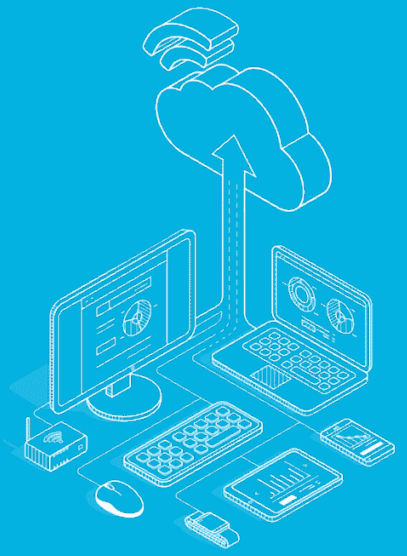
Introductions



QUISITIVE

Quisitive is an award-winning cloud services consultancy helping customers move to the Microsoft cloud and benefit from the full breadth of capabilities that the cloud offers.

Microsoft Azure

Microsoft Dynamics

Microsoft 365

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OUR FOCUS

Cloud experts dedicated to helping our clients understand how to best leverage the technical capabilities of the Microsoft cloud to make innovation a mainstay of their business.

Helping Customers Move, Operate, Innovate within the Microsoft Clouds

MOVE
TO THE CLOUD

OPERATE
IN THE CLOUD

INNOVATE
IN THE CLOUD

Maximizing Business Outcomes with Optimal Usage of Microsoft Cloud Technology

ENGAGING
TEAMS

EMPOWERING
ORGANIZATIONS

EXTENDING
INNOVATION

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App templates speed creation of custom company apps for Teams

Plug-n-play experiences

Community-driven, pre-built Teams apps for common line-of-business scenarios. Some configuration/customization often needed, but no coding required.

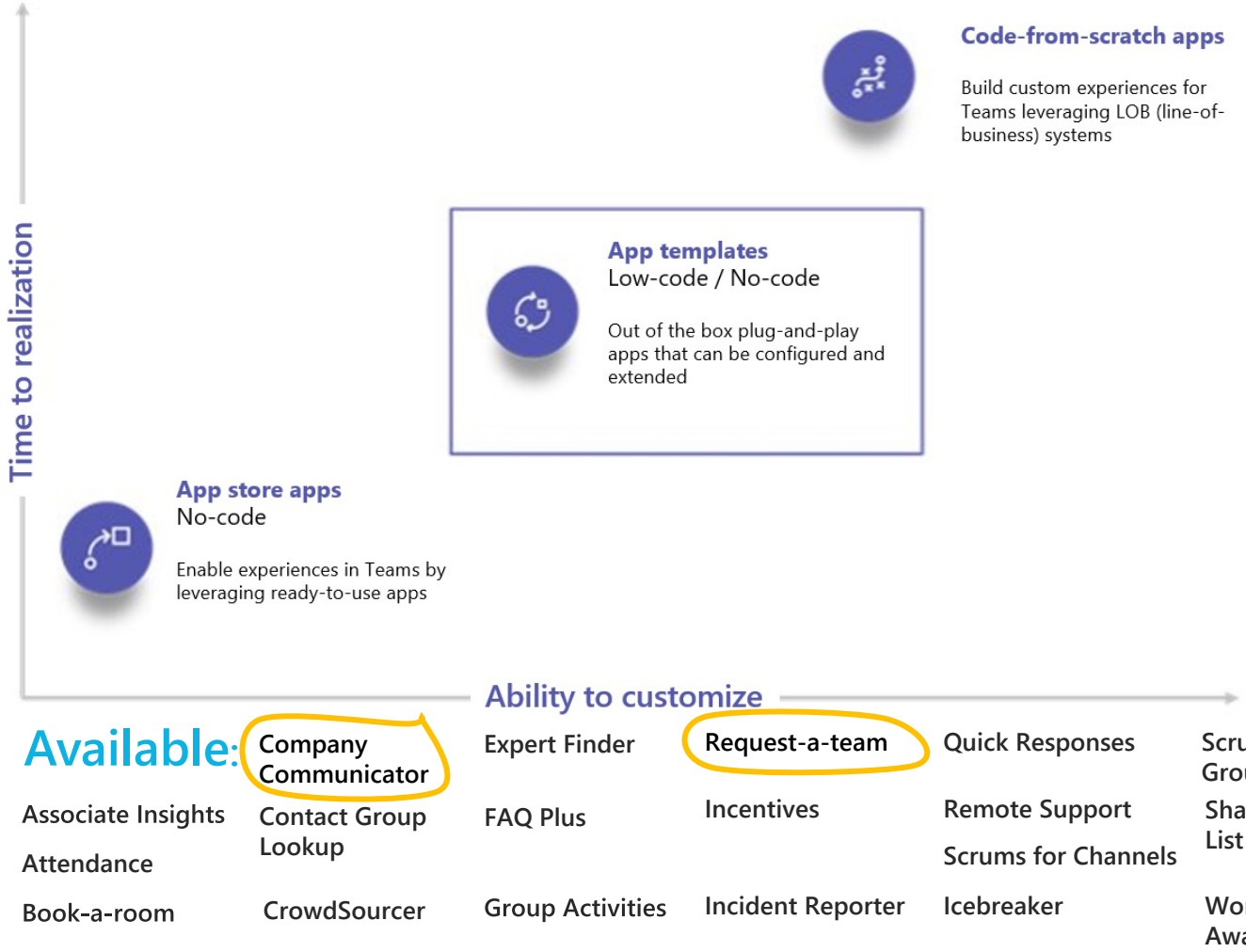
Rapid deployment

Quisitive has experience deploying the apps to your own instance of Azure. Bring the experience to Teams seamlessly.

Secure, configurable, and extensible

Open source so you can own, brand, configure, and extend to your needs.

Full catalog:
https://aka.ms/TeamsAppTemplates



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Key benefits of app templates

No coding required to deploy

Deploys without writing any code for the out-of-box experience.

Customizable and brandable

Add additional features and your organization's branding. All app templates come with an open-source license, to use and customize at no cost.

Privacy and security deployment

Deploys in organization's Azure instance, maintaining full ownership of end-to-end data flow.

Reduced manual processes

Employees can access apps on mobile devices and within Teams, saving time and increasing employee satisfaction.

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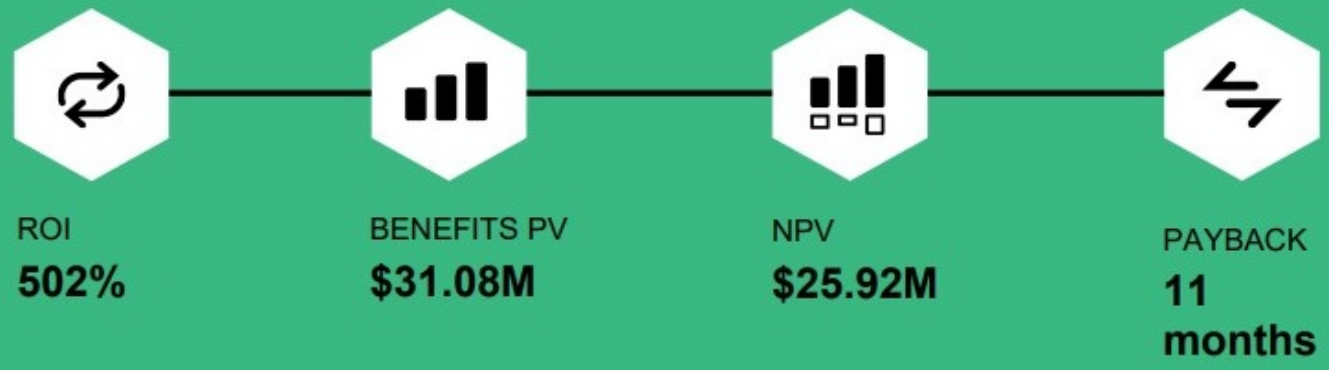
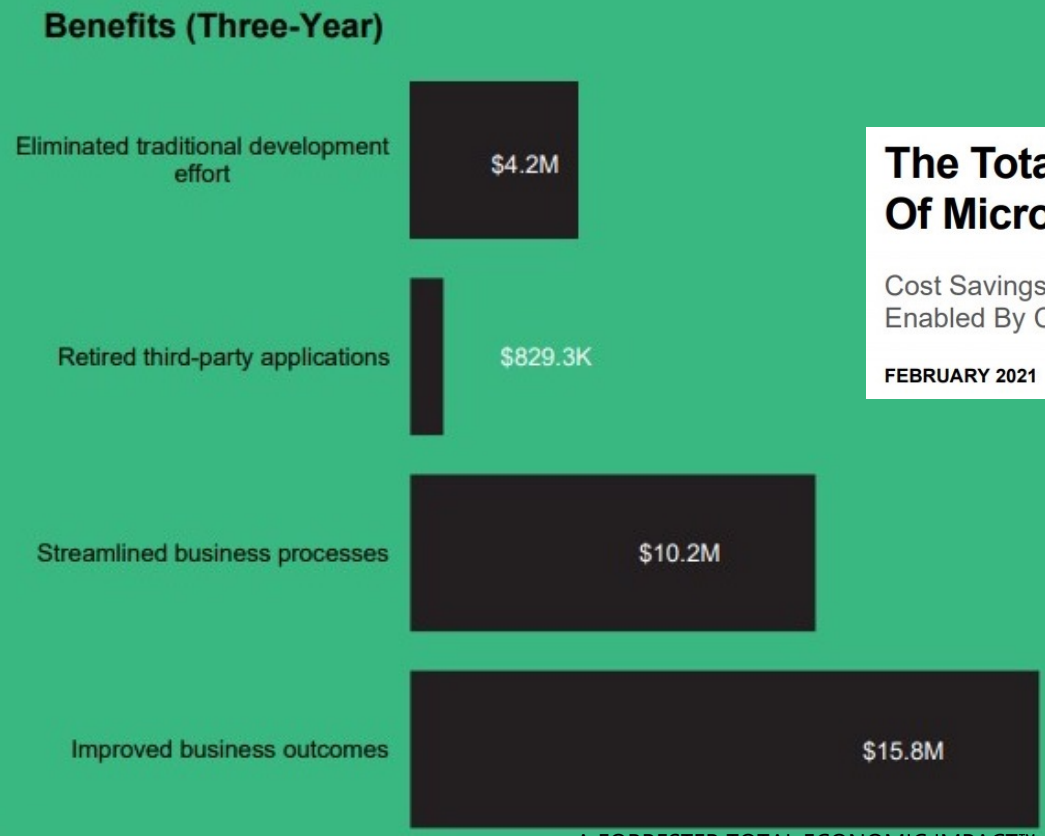
ROI of Microsoft Power Platform





The Total Economic Impact™ Of Microsoft Power Platform

Cost Savings And Business Benefits Enabled By Citizen Development

FEBRUARY 2021

[The Total Economic Impact™ Of Microsoft Power Platform]

A FORRESTER TOTAL ECONOMIC IMPACT™ STUDY COMMISSIONED BY MICROSOFT

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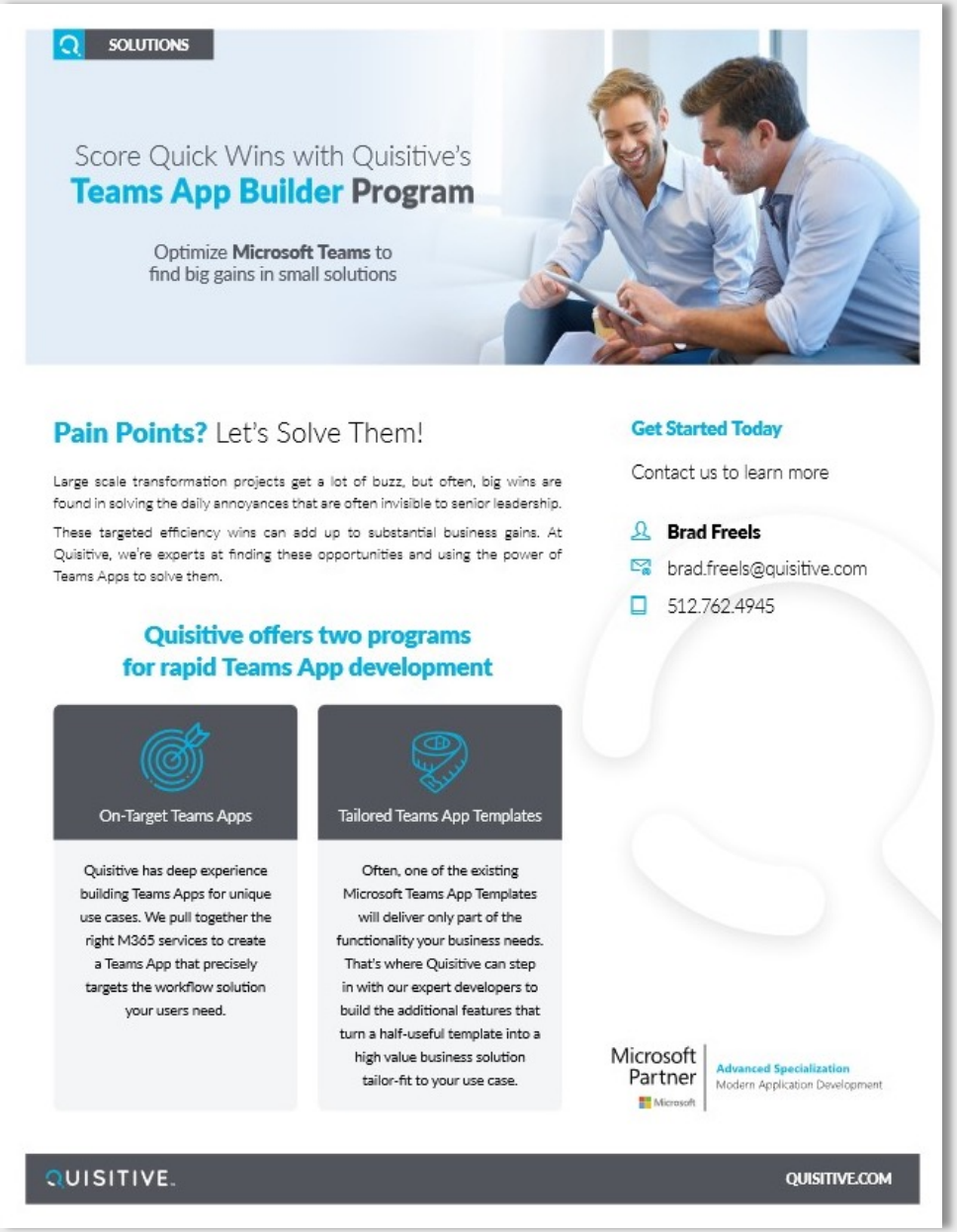

Quisitive & Microsoft help you

Jumpstart your App Innovation

Timeline

Engagements that require minimal modification usually run about two weeks.

Engagements with substantive extensions and feature additions usually run 1-3 months.

Cost

Qualified organizations usually receive partial or full funding from Microsoft.

This funding is based on number of users who will utilize the app.

Preparation

Some of the Teams app templates will require an Azure subscription.

Quisitive includes knowledge transfer as part of the engagement, which helps clients build skills needed to deploy and manage additional Teams apps.

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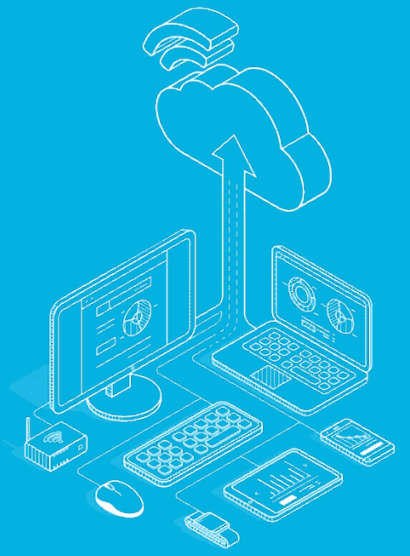
01 Inspections



Use Case: Inspections

Inspect anything, track action items

- Topline: Inspection is a Microsoft Teams app that enables front line workers to inspect anything from locations to assets and equipment. For example, a manufacturing plant, or vehicles and machines.
- Architecture: There are two apps in this solution, each intended for different types of users.
- The why: The app empowers the front line workers to inspect an asset or area, to manage quality of products and services, or maintain safety at workplace. It facilitates communication between team members to address issues found during inspection.
- Better results: The app provides simple reports for managers to expedite issue resolution and highlight trends.

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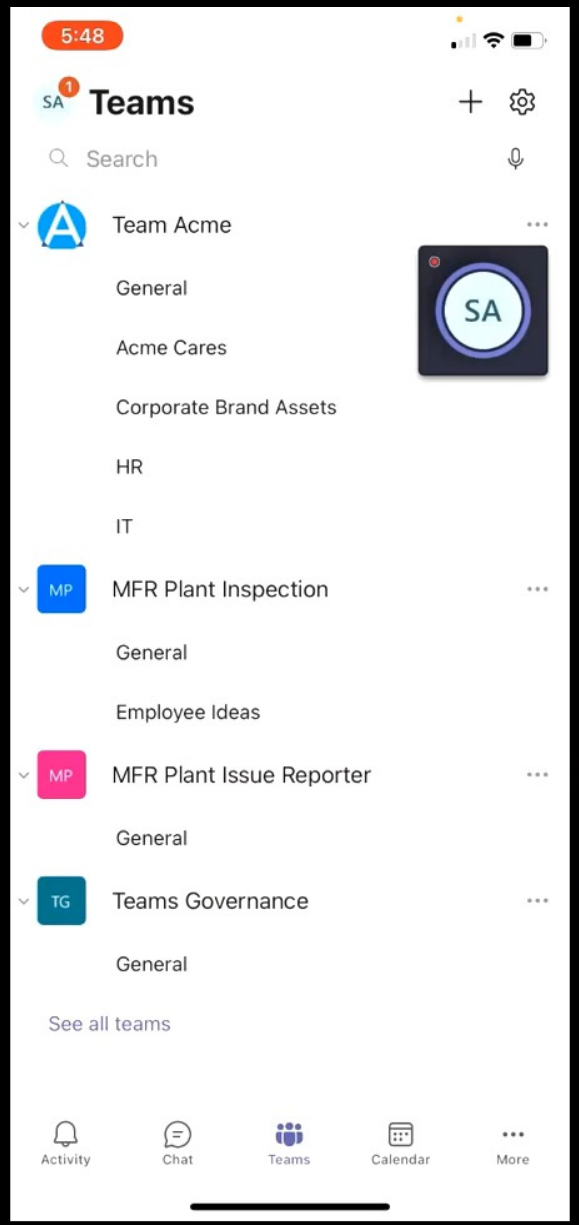
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Team Acme
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Acme Cares
Corporate Brand Assets
HR
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MFR Plant Issue Reporter
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Teams Governance
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See all teams
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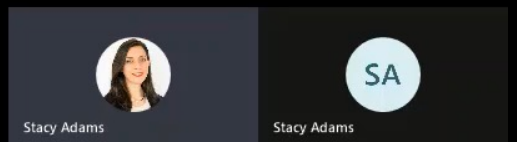
More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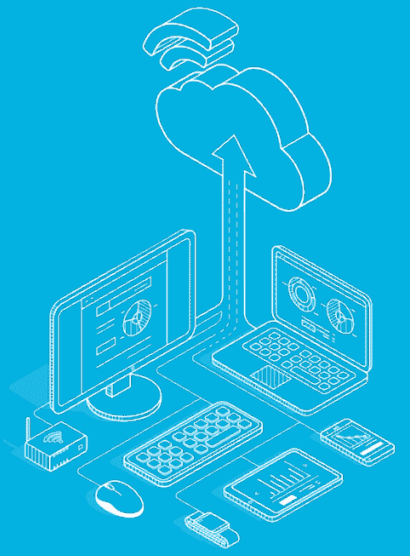
Stacy Adams

02

Issue Reporter



Use Case: Issue Reporter

Identify + manage issues with smooth hand offs

- Topline: Empower the front line worker to report issues they see on the ground. Easily collect issues submitted in Planner for effective case management within Teams.
- Architecture: It consists of two apps, Issue reporting app for reporting issues and Manage Issues app for managing issues.
- The why: Ensure smooth hand offs between those identifying issues and those resolving them. Access data to find trends and better identify root causes.
- Better results: Define issue templates with SLA for task closure, auto assign tickets to right person, and track open issues based on a customizable template.

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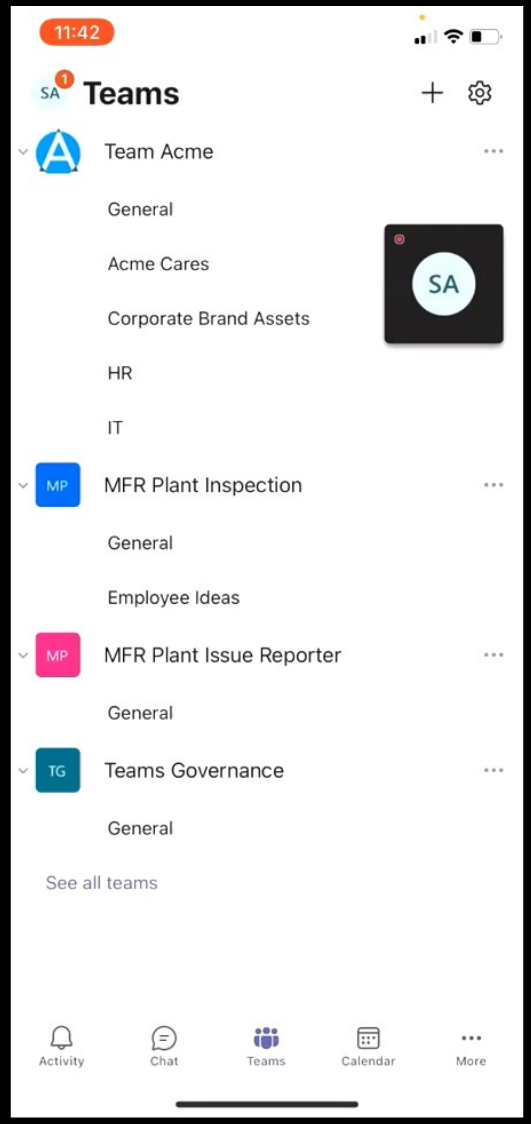
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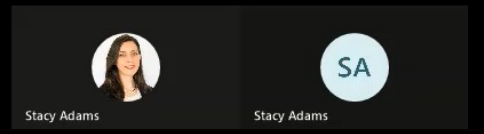
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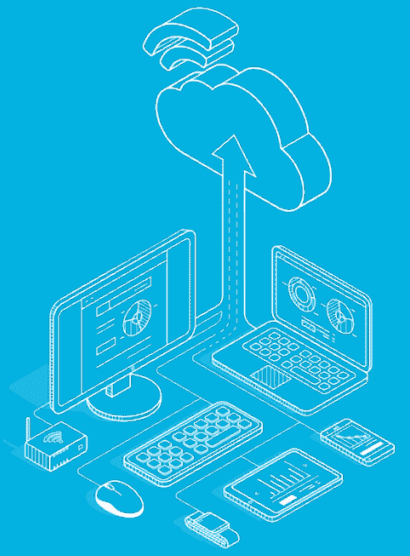
03 Employee Ideas



Use Case: Employee Ideas

Gain insights for continuous improvement

- Topline: Easily review, manage, and vote upon team's ideas to increase team engagement and morale.
- Architecture: Consists of two apps- one for management and one for user input. Use in a tab at the top of a chat or channel.
- The why: Team managers can create idea campaigns to collect ideas from team members. App can be easily extended with Microsoft Power Platform to meet your org's need.
- Better results: While submitting an idea, team members can attach images, notes, and files to better communicate the ideas.

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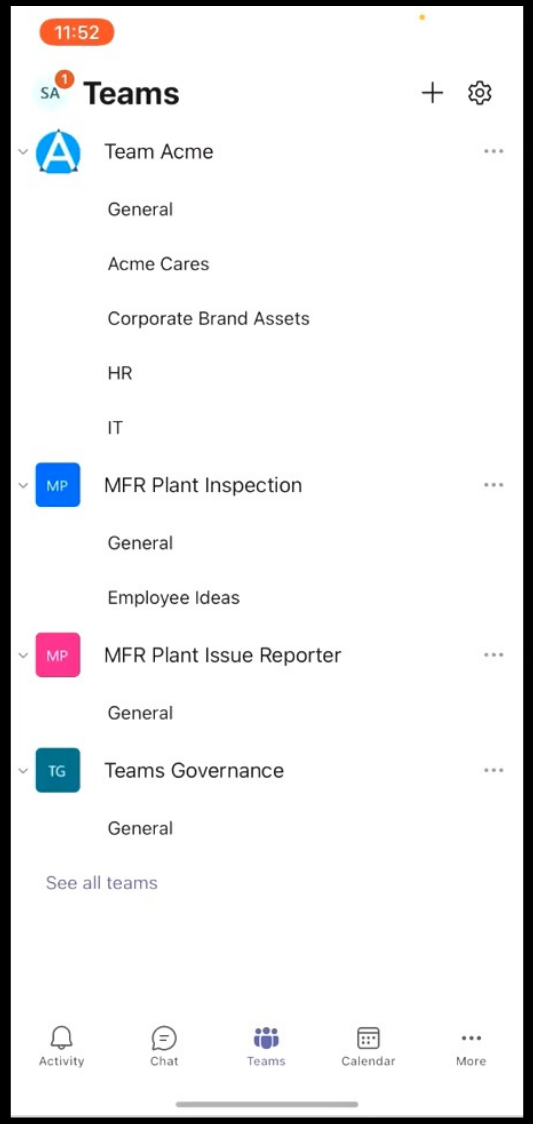
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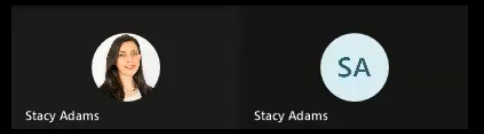
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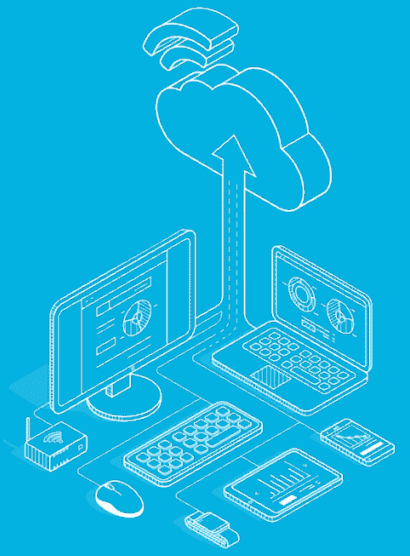
NEXT STEPS



FAQs

Are these apps secure?

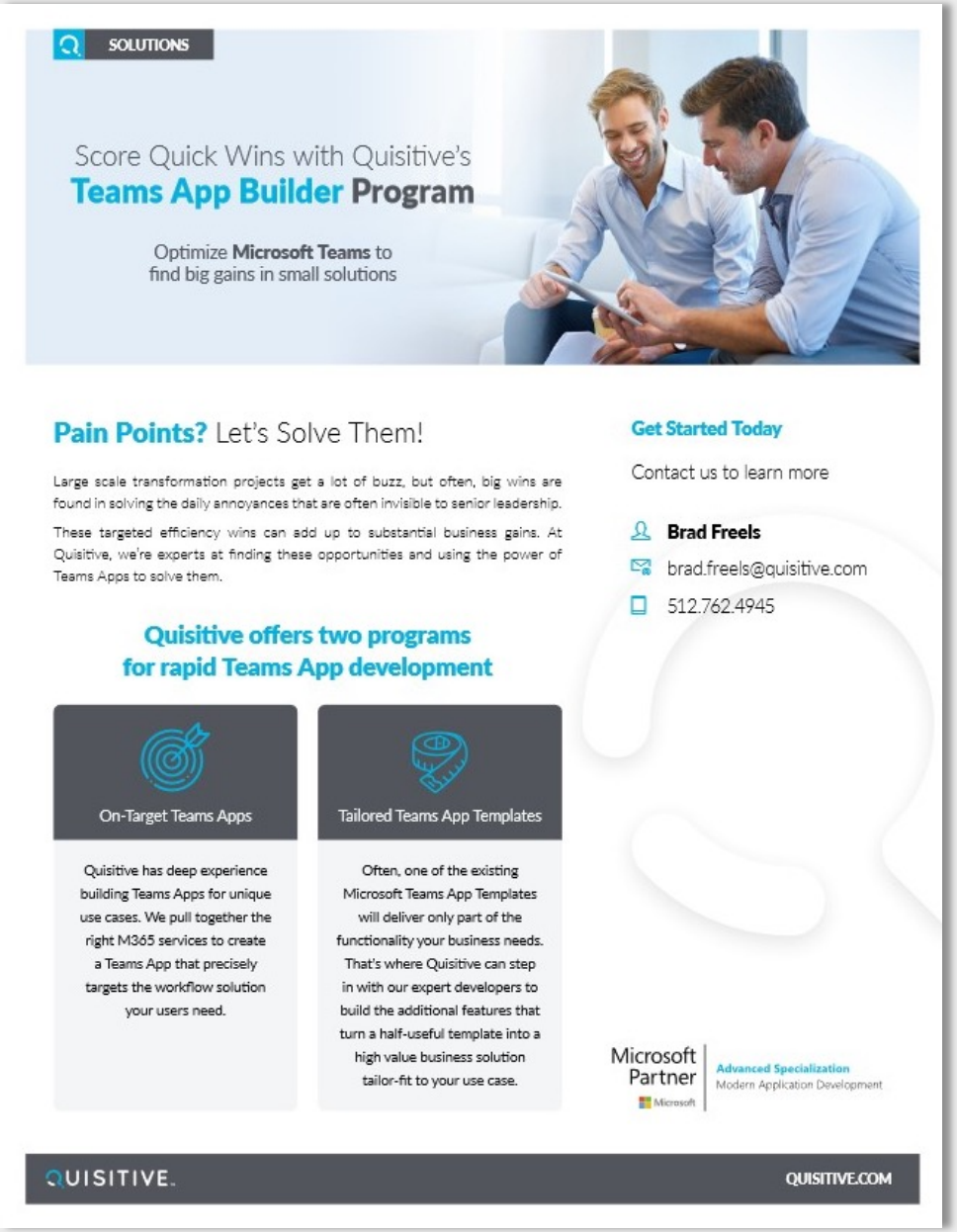
The app templates conform to recommended best practices for security and infrastructure, and all community-submitted changes are reviewed to ensure continued conformity.

What would it take to deploy these apps in my tenant?

While the app templates come with deployment instructions, Quisitive has found that they can be dated and have gaps. Clients tend to benefit from an experienced technical resource running deployment to ensure implementation is smooth and successful.

Do these apps cost anything?

These app templates are open source and can be used at no cost.
They may incur Azure consumption charges, but there are free trials available.



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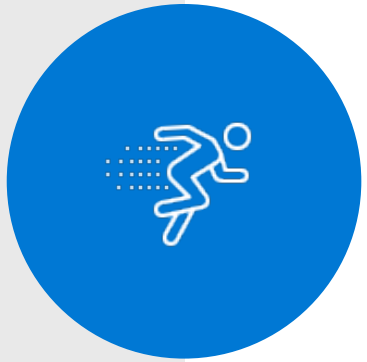
QUISITIVE Makes Teams Apps Work for Your Business

Having successfully supported clients across industries in making their journey to Teams, Quisitive knows that **every client could benefit from a Teams app** that solves a particular business pain point.

We've responded with **a slate of offerings** that enables clients to move from ideation to build and through to user-focused rollout.

The result? Core business processes become **smoother**, employees and clients are **happier**, and accessible business data allows for **better insights** into the process.



01 | Quisitive Teams App Accelerator- Within the span of a two-day workshop, Quisitive evaluates current business pain points, facilitates solution ideation, defines high-level requirements, and creates a high-level solution architecture. This workshop has variations specific to Remote Work, Health Care, and Firstline Workers, as applicable.

02 | Quisitive Teams App Builder- Having crafted a well-defined app idea, it's time to make it real. For custom app dev, there is often Microsoft funding available (for qualified clients with over 5,000 users). For smaller client deployments, there are often Microsoft funding programs to customize existing Teams app templates (over 2,000 users).

03 | App Launch Toolkit- You could build the greatest app, but if the users don't understand its value and decide to adopt, the investment is wasted. Quisitive has deep expertise in Adoption and Change Management, and this offering takes clients through a toolkit designed to ensure their Teams app sees strong adoption.

Schedule a briefing meeting

Your Quisitive
Account Executive

stacy.adams@quisitive.com
(if not currently working with an AE)
www.Quisitive.com/contact-us

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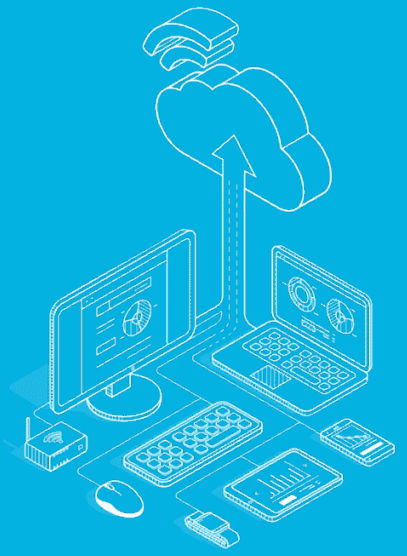
Q&A